

IANA Naming Function Monthly Performance Report

July 2026

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Summary of Performance

Metric	Category	Expected	Actual	Detail
Submission				
Acceptance Recognition	Routine (Technical)	≤60s (95.0%)	✓ 0.00s	p5
Acceptance Recognition	Routine (Non-Technical)	≤60s (95.0%)	✓ 0.00s	p5
Acceptance Recognition	gTLD Creation/Transfer	≤60s (95.0%)	✓ 0.00s	p6
Acceptance Recognition	ccTLD Creation/Transfer	≤60s (95.0%)	✓ 0.00s	p6
Acceptance Recognition	Other Changes	≤60s (95.0%)	✓ —	p6
Manual Lodgment Time	Routine (Technical)	≤3d (95.0%)	✓ —	p7
Manual Lodgment Time	Routine (Non-Technical)	≤3d (95.0%)	✓ —	p7
Manual Lodgment Time	gTLD Creation/Transfer	≤3d (95.0%)	✓ —	p7
Manual Lodgment Time	ccTLD Creation/Transfer	≤3d (95.0%)	✓ 0.01d	p8
Manual Lodgment Time	Other Changes	≤3d (95.0%)	✓ —	p8
Technical Checks				
Technical Check (First)	Routine (Technical)	≤50m (95.0%)	✓ 2.87m	p9
Technical Check (First)	gTLD Creation/Transfer	≤50m (95.0%)	✓ 2.60m	p9
Technical Check (First)	ccTLD Creation/Transfer	≤50m (95.0%)	✓ —	p9
Technical Check (First)	Other Changes	≤50m (95.0%)	✓ —	p10
Technical Check (Retest)	Routine (Technical)	≤10m (95.0%)	✓ 2.03m	p10
Technical Check (Retest)	gTLD Creation/Transfer	≤10m (95.0%)	✓ —	p11
Technical Check (Retest)	ccTLD Creation/Transfer	≤10m (95.0%)	✓ —	p11
Technical Check (Retest)	Other Changes	≤10m (95.0%)	✓ —	p11
Technical Check (Supplemental)	Routine (Technical)	≤10m (95.0%)	✓ 1.90m	p12
Technical Check (Supplemental)	gTLD Creation/Transfer	≤10m (95.0%)	✓ 1.51m	p12
Technical Check (Supplemental)	ccTLD Creation/Transfer	≤10m (95.0%)	✓ —	p12
Technical Check (Supplemental)	Other Changes	≤10m (95.0%)	✓ —	p13
Contact Confirmations				
Email Dispatch	Routine (Technical)	≤60s (95.0%)	✓ 4.600s	p13
Email Dispatch	Routine (Non-Technical)	≤60s (95.0%)	✓ 2.896s	p14
Email Dispatch	gTLD Creation/Transfer	≤60s (95.0%)	✓ 3.982s	p14
Email Dispatch	ccTLD Creation/Transfer	≤60s (95.0%)	✓ 1.102s	p14
Email Dispatch	Other Changes	≤60s (95.0%)	✓ —	p14
Recognition of Confirmation	Routine (Technical)	≤60000ms (95.0%)	✓ 0.63ms	p15
Recognition of Confirmation	Routine (Non-Technical)	≤60000ms (95.0%)	✓ 0.59ms	p15
Recognition of Confirmation	gTLD Creation/Transfer	≤60000ms (95.0%)	✓ 0.42ms	p15
Recognition of Confirmation	ccTLD Creation/Transfer	≤60000ms (95.0%)	✓ 0.79ms	p16
Recognition of Confirmation	Other Changes	≤60000ms (95.0%)	✓ —	p16
Staff Processing				
Validation and Reviews	Routine (Technical)	≤5d (90.0%)	✓ 0.52d	p17
Validation and Reviews	Routine (Non-Technical)	≤5d (90.0%)	✓ 3.57d	p17
Validation and Reviews	gTLD Creation/Transfer	≤10d (90.0%)	✓ 0.15d	p17
Validation and Reviews	ccTLD Creation/Transfer	N/A	21.73d	p18
Validation and Reviews	Other Changes	N/A	—	p18
Third Party Approval	ccTLD Creation/Transfer	N/A	58.26d	p19
ccTLD Creation/Transfer				

Metric	Category	Expected	Actual	Detail
Submission Review	Staff Review	≤14d (100.0%)	✓ —	p20
Requester Clarification	Requester Clarification	N/A	0	p21
Report Preparation	Report Preparation	≤21d (100.0%)	✓ —	p22
Implementation				
Root Zone Publication	Routine (Technical)	≤72h (99.0%)	✓ 25.18h	p23
Root Zone Publication	gTLD Creation/Transfer	≤72h (99.0%)	✓ 1.30h	p23
Root Zone Publication	ccTLD Creation/Transfer	≤72h (99.0%)	✓ —	p23
Root Zone Publication	Other Changes	N/A	—	p24
Notification of Completion	Routine (Technical)	≤60s (95.0%)	✓ 4.93s	p24
Notification of Completion	Routine (Non-Technical)	≤60s (95.0%)	✓ 2.01s	p25
Notification of Completion	gTLD Creation/Transfer	≤60s (95.0%)	✓ 1.32s	p25
Notification of Completion	ccTLD Creation/Transfer	≤60s (95.0%)	✓ 0.51s	p25
Notification of Completion	Other Changes	≤60s (95.0%)	✓ —	p25
System Availability				
IANA Website	IANA Site Availability	≥99%	✓ 100.00%	p26
Root Zone Management System	RZM Availability	≥99%	✓ 99.99%	p27
Directory Service	WHOIS Availability	≥99%	✓ 100.00%	p28
Root Zone Service Level Dashboard	Dashboard Availability	≥99%	✓ 99.96%	p29
Credential Recovery	Credential Recovery Response	≤60s (95.0%)	✓ 1.03s	p30
Credential Change	Credential Change	≤300s (95.0%)	✓ 1.032s	p31
Accuracy				
Root Zone File	Routine (Technical)	100%	✓ 100.00%	p32
Root Zone File	gTLD Creation/Transfer	100%	✓ 100.00%	p32
Root Zone File	ccTLD Creation/Transfer	100%	✓ 100.00%	p32
Root Zone File	Other Changes	100%	✓ 100.00%	p32
Root Zone Database	Routine (Technical)	100%	✓ 100.00%	p33
Root Zone Database	Routine (Non-Technical)	100%	✓ 100.00%	p33
Root Zone Database	gTLD Creation/Transfer	100%	✓ 100.00%	p33
Root Zone Database	ccTLD Creation/Transfer	100%	✓ 100.00%	p33
Root Zone Database	Other Changes	100%	✓ 100.00%	p34
Enquiry Processing				
Time to acknowledge	Manual Enquiries	≤60s (95.0%)	✓ 0.55s	p34
Time to initial response	Manual Enquiries	≤5d (90.0%)	✓ 3.22d	p35
Label Generation Rulesets				
Review Time	Review Time	≤5d (90.0%)	✓ 2.18d	p36
Implementation Time	Implementation Time	≤7d (90.0%)	✓ 5.05d	p37
Requester Clarification	Requester Clarification	N/A	0	p38
Time per Actor	IANA	N/A	6.84d	p39
Time per Actor	Requester	N/A	—	p39
Time per Actor	Authorizer	N/A	—	p39
Time per Actor	Regulatory	N/A	—	p39
Request Volumes	Request Volumes	N/A	325	p40

Percentage of SLA thresholds met of those defined

64 of 64 (100.0%)

Exceptions and Narrative for Reporting Period

There were no exceptions for the reporting period.

Routine (Non-Technical)	2025-07	2025-08	2025-09	2025-10	2025-11	2025-12	2026-01	2026-02	2026-03	2026-04	2026-05	2026-06	2026-07
Longest Time	0.00s	0.00s	0.00s	0.00s	0.00s	0.00s	0.00s	0.00s	0.00s	0.00s	0.00s	0.00s	0.00s
Median Time	0.00s	0.00s	0.00s	0.00s	0.00s	0.00s	0.00s	0.00s	0.00s	0.00s	0.00s	0.00s	0.00s
PStDev Time	0.00s	0.00s	0.00s	0.00s	0.00s	0.00s	0.00s	0.00s	0.00s	0.00s	0.00s	0.00s	0.00s

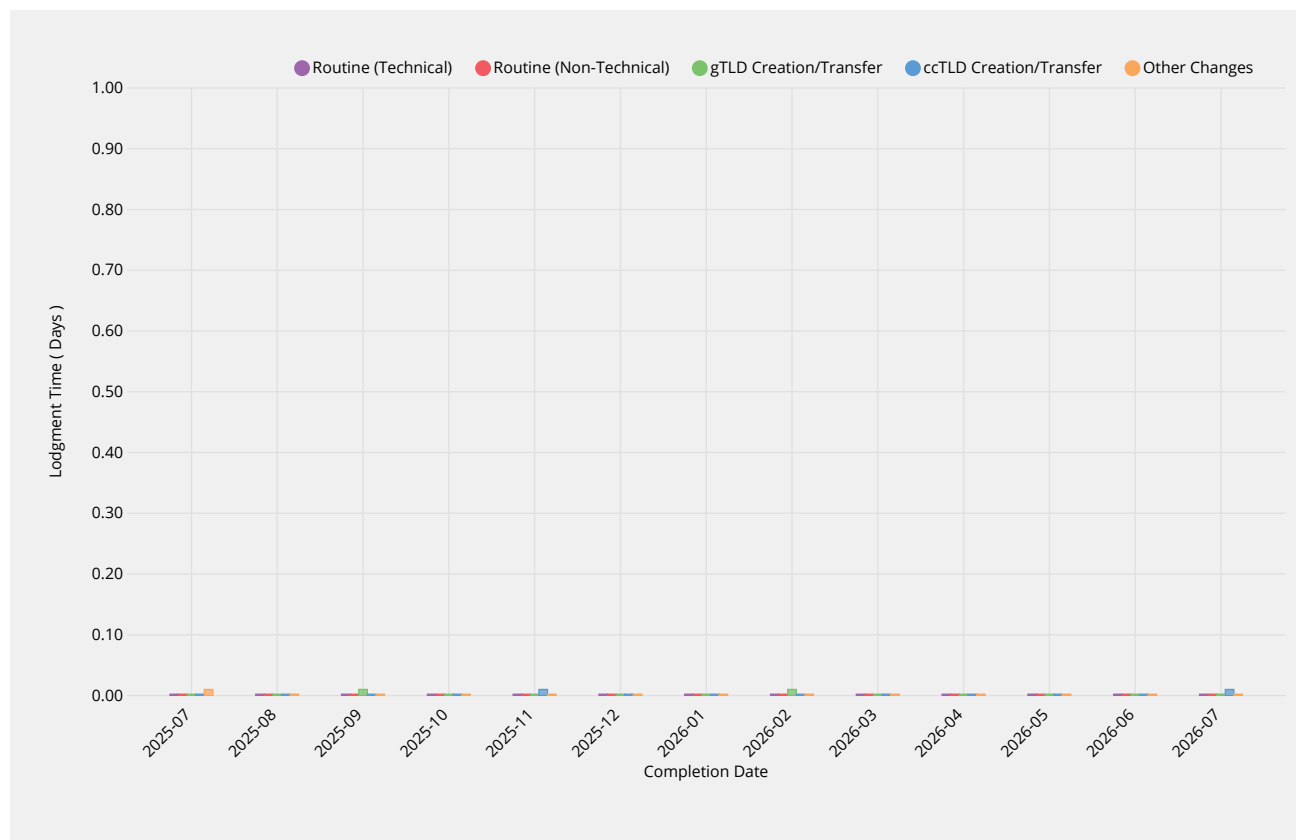
gTLD Creation/Transfer	2025-07	2025-08	2025-09	2025-10	2025-11	2025-12	2026-01	2026-02	2026-03	2026-04	2026-05	2026-06	2026-07
Acceptance Time	—	—	0.00s	0.00s	0.00s	—	0.00s	0.00s	0.00s	0.00s	0.00s	—	0.00s
Monthly Threshold	60s	60s	60s	60s	60s	60s	60s	60s	60s	60s	60s	60s	60s
Threshold Percentile	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%
Acceptance Count	0	0	1	4	1	0	1	3	4	2	3	0	2
Mean Time	—	—	0.00s	0.00s	0.00s	—	0.00s	0.00s	0.00s	0.00s	0.00s	—	0.00s
Shortest Time	—	—	0.00s	0.00s	0.00s	—	0.00s	0.00s	0.00s	0.00s	0.00s	—	0.00s
Longest Time	—	—	0.00s	0.00s	0.00s	—	0.00s	0.00s	0.00s	0.00s	0.00s	—	0.00s
Median Time	—	—	0.00s	0.00s	0.00s	—	0.00s	0.00s	0.00s	0.00s	0.00s	—	0.00s
PStDev Time	—	—	0.00s	0.00s	0.00s	—	0.00s	0.00s	0.00s	0.00s	0.00s	—	0.00s

ccTLD Creation/Transfer	2025-07	2025-08	2025-09	2025-10	2025-11	2025-12	2026-01	2026-02	2026-03	2026-04	2026-05	2026-06	2026-07
Acceptance Time	0.00s	—	—	—	0.00s	—	—	—	—	—	—	0.00s	0.00s
Monthly Threshold	60s	60s	60s	60s	60s	60s	60s	60s	60s	60s	60s	60s	60s
Threshold Percentile	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%
Acceptance Count	2	0	0	0	1	0	0	0	0	0	0	1	1
Mean Time	0.00s	—	—	—	0.00s	—	—	—	—	—	—	0.00s	0.00s
Shortest Time	0.00s	—	—	—	0.00s	—	—	—	—	—	—	0.00s	0.00s
Longest Time	0.00s	—	—	—	0.00s	—	—	—	—	—	—	0.00s	0.00s
Median Time	0.00s	—	—	—	0.00s	—	—	—	—	—	—	0.00s	0.00s
PStDev Time	0.00s	—	—	—	0.00s	—	—	—	—	—	—	0.00s	0.00s

Other Changes	2025-07	2025-08	2025-09	2025-10	2025-11	2025-12	2026-01	2026-02	2026-03	2026-04	2026-05	2026-06	2026-07
Acceptance Time	0.00s	0.00s	0.00s	0.00s	—	0.00s	—	0.00s	—	—	0.00s	—	—
Monthly Threshold	60s	60s	60s	60s	60s	60s	60s	60s	60s	60s	60s	60s	60s
Threshold Percentile	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%
Acceptance Count	2	2	4	2	0	3	0	2	0	0	1	0	0
Mean Time	0.00s	0.00s	0.00s	0.00s	—	0.00s	—	0.00s	—	—	0.00s	—	—
Shortest Time	0.00s	0.00s	0.00s	0.00s	—	0.00s	—	0.00s	—	—	0.00s	—	—
Longest Time	0.00s	0.00s	0.00s	0.00s	—	0.00s	—	0.00s	—	—	0.00s	—	—
Median Time	0.00s	0.00s	0.00s	0.00s	—	0.00s	—	0.00s	—	—	0.00s	—	—
PStDev Time	0.00s	0.00s	0.00s	0.00s	—	0.00s	—	0.00s	—	—	0.00s	—	—

Manual Lodgment Time

Time for lodgment of change request into RZMS by ICANN staff on behalf of request sent by email.



Route (Technical)	2025-07	2025-08	2025-09	2025-10	2025-11	2025-12	2026-01	2026-02	2026-03	2026-04	2026-05	2026-06	2026-07
Lodgment Time	0.00d	—	—	0.00d	—	0.00d	—	—	—	—	—	—	—
Monthly Threshold	3d	3d	3d	3d	3d	3d	3d	3d	3d	3d	3d	3d	3d
Threshold Percentile	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%
Lodgment Count	5	0	0	3	0	1	0	0	0	0	0	0	0
Mean Time	0.00d	—	—	0.00d	—	0.00d	—	—	—	—	—	—	—
Shortest Time	0.00d	—	—	0.00d	—	0.00d	—	—	—	—	—	—	—
Longest Time	0.00d	—	—	0.00d	—	0.00d	—	—	—	—	—	—	—
Median Time	0.00d	—	—	0.00d	—	0.00d	—	—	—	—	—	—	—
PStDev Time	0.00d	—	—	0.00d	—	0.00d	—	—	—	—	—	—	—

Routine (Non-Technical)	2025-07	2025-08	2025-09	2025-10	2025-11	2025-12	2026-01	2026-02	2026-03	2026-04	2026-05	2026-06	2026-07
Lodgment Time	0.00d	—	0.00d	0.00d	0.00d	0.00d	—	0.00d	—	—	—	—	—
Monthly Threshold	3d	3d	3d	3d	3d	3d	3d	3d	3d	3d	3d	3d	3d
Threshold Percentile	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%
Lodgment Count	2	0	7	2	2	2	0	3	0	0	0	0	0
Mean Time	0.00d	—	0.00d	0.00d	0.00d	0.00d	—	0.00d	—	—	—	—	—
Shortest Time	0.00d	—	0.00d	0.00d	0.00d	0.00d	—	0.00d	—	—	—	—	—
Longest Time	0.00d	—	0.00d	0.00d	0.00d	0.00d	—	0.00d	—	—	—	—	—
Median Time	0.00d	—	0.00d	0.00d	0.00d	0.00d	—	0.00d	—	—	—	—	—
PStDev Time	0.00d	—	0.00d	0.00d	0.00d	0.00d	—	0.00d	—	—	—	—	—

[illegible]

gTLD Creation/Transfer	2025-07	2025-08	2025-09	2025-10	2025-11	2025-12	2026-01	2026-02	2026-03	2026-04	2026-05	2026-06	2026-07
Lodgment Count	0	0	1	2	1	0	1	3	4	1	2	0	0
Mean Time	—	—	0.01d	0.00d	0.00d	—	0.00d	0.00d	0.00d	0.00d	0.00d	—	—
Shortest Time	—	—	0.01d	0.00d	0.00d	—	0.00d	0.00d	0.00d	0.00d	0.00d	—	—
Longest Time	—	—	0.01d	0.00d	0.00d	—	0.00d	0.01d	0.00d	0.00d	0.00d	—	—
Median Time	—	—	0.01d	0.00d	0.00d	—	0.00d	0.00d	0.00d	0.00d	0.00d	—	—
PStDev Time	—	—	0.00d	0.00d	0.00d	—	0.00d	0.00d	0.00d	0.00d	0.00d	—	—

ccTLD Creation/Transfer	2025-07	2025-08	2025-09	2025-10	2025-11	2025-12	2026-01	2026-02	2026-03	2026-04	2026-05	2026-06	2026-07
Lodgment Time	0.00d	—	—	—	0.01d	—	—	—	—	—	—	0.00d	0.01d
Monthly Threshold	3d	3d	3d	3d	3d	3d	3d	3d	3d	3d	3d	3d	3d
Threshold Percentile	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%
Lodgment Count	2	0	0	0	1	0	0	0	0	0	0	1	1
Mean Time	0.00d	—	—	—	0.01d	—	—	—	—	—	—	0.00d	0.01d
Shortest Time	0.00d	—	—	—	0.01d	—	—	—	—	—	—	0.00d	0.01d
Longest Time	0.00d	—	—	—	0.01d	—	—	—	—	—	—	0.00d	0.01d
Median Time	0.00d	—	—	—	0.01d	—	—	—	—	—	—	0.00d	0.01d
PStDev Time	0.00d	—	—	—	0.00d	—	—	—	—	—	—	0.00d	0.00d

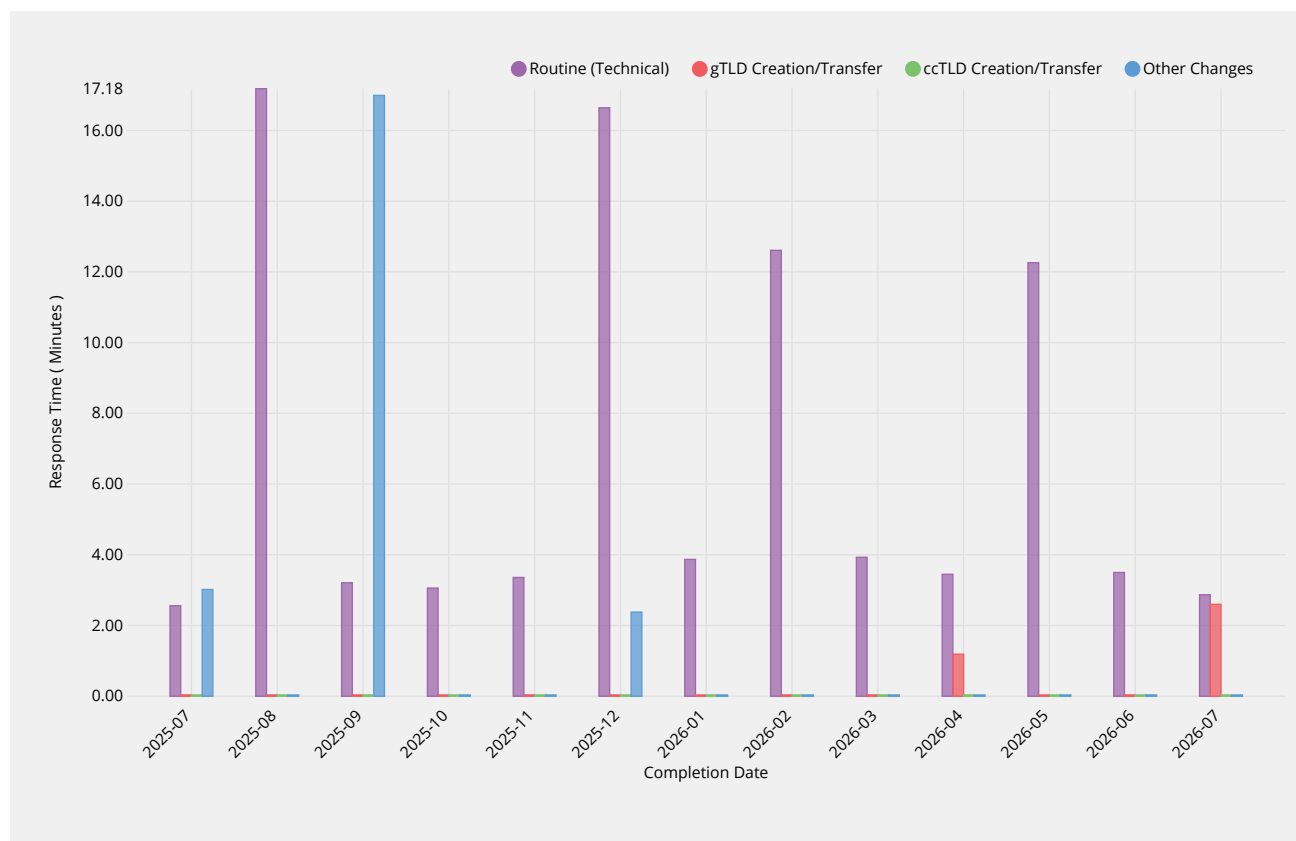
Other Changes	2025-07	2025-08	2025-09	2025-10	2025-11	2025-12	2026-01	2026-02	2026-03	2026-04	2026-05	2026-06	2026-07
Lodgment Time	0.01d	—	—	0.00d	—	—	—	0.00d	—	—	—	—	—
Monthly Threshold	3d	3d	3d	3d	3d	3d	3d	3d	3d	3d	3d	3d	3d
Threshold Percentile	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%
Lodgment Count	1	0	0	1	0	0	0	2	0	0	0	0	0
Mean Time	0.01d	—	—	0.00d	—	—	—	0.00d	—	—	—	—	—
Shortest Time	0.01d	—	—	0.00d	—	—	—	0.00d	—	—	—	—	—
Longest Time	0.01d	—	—	0.00d	—	—	—	0.00d	—	—	—	—	—
Median Time	0.01d	—	—	0.00d	—	—	—	0.00d	—	—	—	—	—
PStDev Time	0.00d	—	—	0.00d	—	—	—	0.00d	—	—	—	—	—

Technical Checks

Technical Check (First)

Time to return results for technical checks following submission of request via automated submission

interface.



Route (Technical)	2025-07	2025-08	2025-09	2025-10	2025-11	2025-12	2026-01	2026-02	2026-03	2026-04	2026-05	2026-06	2026-07
Response Time	2.56m	17.18m	3.21m	3.06m	3.36m	16.64m	3.87m	12.61m	3.93m	3.45m	12.26m	3.50m	2.87m
Monthly Threshold	50m	50m	50m	50m	50m	50m	50m	50m	50m	50m	50m	50m	50m
Threshold Percentile	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%
First Test Count	92	35	24	21	21	108	41	64	38	50	22	47	54
Mean Time	2.05m	4.53m	2.04m	2.04m	2.15m	3.17m	2.25m	3.31m	2.11m	2.42m	2.68m	2.51m	2.44m
Shortest Time	1.01m	1.01m	1.23m	0.86m	1.39m	0.95m	1.19m	0.87m	0.73m	0.93m	1.02m	1.18m	0.86m
Longest Time	17.25m	32.87m	3.86m	3.32m	3.56m	30.80m	4.52m	23.12m	16.37m	16.94m	13.24m	18.04m	17.09m
Median Time	1.67m	1.94m	1.92m	2.07m	2.09m	1.91m	2.22m	2.39m	1.47m	1.62m	1.63m	2.07m	1.85m
PStDev Time	2.29m	6.82m	0.66m	0.69m	0.60m	4.62m	0.84m	3.78m	2.61m	2.97m	3.29m	2.38m	2.91m

gTLD Creation/Transfer	2025-07	2025-08	2025-09	2025-10	2025-11	2025-12	2026-01	2026-02	2026-03	2026-04	2026-05	2026-06	2026-07
Response Time	—	—	—	—	—	—	—	—	—	1.19m	—	—	2.60m
Monthly Threshold	50m	50m	50m	50m	50m	50m	50m	50m	50m	50m	50m	50m	50m
Threshold Percentile	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%
First Test Count	0	0	0	0	0	0	0	0	0	1	0	0	2
Mean Time	—	—	—	—	—	—	—	—	—	1.19m	—	—	2.30m
Shortest Time	—	—	—	—	—	—	—	—	—	1.19m	—	—	1.96m
Longest Time	—	—	—	—	—	—	—	—	—	1.19m	—	—	2.63m
Median Time	—	—	—	—	—	—	—	—	—	1.19m	—	—	2.30m
PStDev Time	—	—	—	—	—	—	—	—	—	0.00m	—	—	0.33m

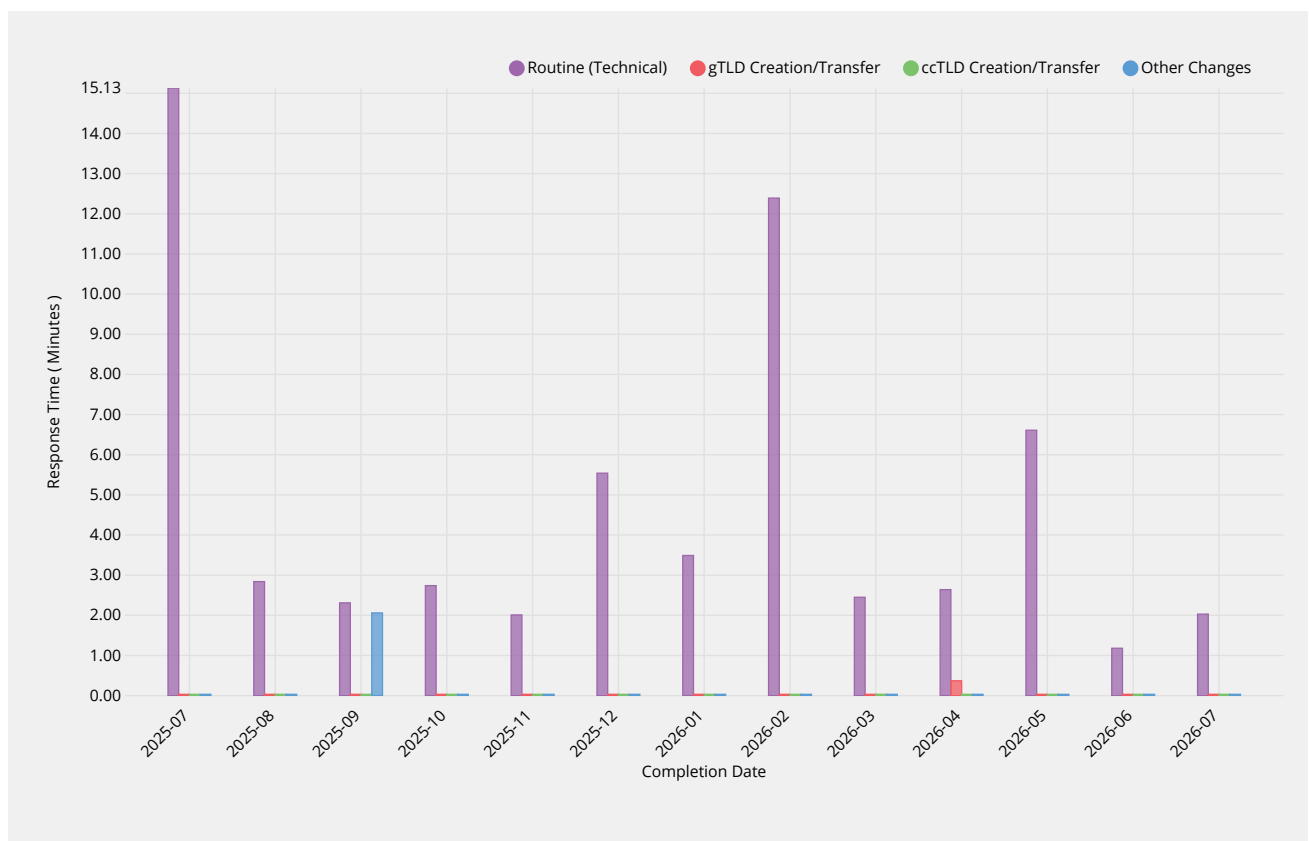
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ccTLD Creation/Transfer	2025-07	2025-08	2025-09	2025-10	2025-11	2025-12	2026-01	2026-02	2026-03	2026-04	2026-05	2026-06	2026-07
Shortest Time	—	—	—	—	—	—	—	—	—	—	—	—	—
Longest Time	—	—	—	—	—	—	—	—	—	—	—	—	—
Median Time	—	—	—	—	—	—	—	—	—	—	—	—	—
PStDev Time	—	—	—	—	—	—	—	—	—	—	—	—	—

Other Changes	2025-07	2025-08	2025-09	2025-10	2025-11	2025-12	2026-01	2026-02	2026-03	2026-04	2026-05	2026-06	2026-07
Response Time	3.02m	—	16.99m	—	—	2.38m	—	—	—	—	—	—	—
Monthly Threshold	50m	50m	50m	50m	50m	50m	50m	50m	50m	50m	50m	50m	50m
Threshold Percentile	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%
First Test Count	1	0	2	0	0	2	0	0	0	0	0	0	0
Mean Time	3.02m	—	10.14m	—	—	2.09m	—	—	—	—	—	—	—
Shortest Time	3.02m	—	2.54m	—	—	1.77m	—	—	—	—	—	—	—
Longest Time	3.02m	—	17.75m	—	—	2.41m	—	—	—	—	—	—	—
Median Time	3.02m	—	10.14m	—	—	2.09m	—	—	—	—	—	—	—
PStDev Time	0.00m	—	7.61m	—	—	0.32m	—	—	—	—	—	—	—

Technical Check (Retest)

Time to return results for subsequent performance of technical checks during retesting due to earlier failed tests.



Routine (Technical)	2025-07	2025-08	2025-09	2025-10	2025-11	2025-12	2026-01	2026-02	2026-03	2026-04	2026-05	2026-06	2026-07
Response Time	15.13m	2.84m	2.31m	2.74m	2.01m	5.54m	3.49m	12.39m	2.45m	2.64m	6.61m	1.18m	2.03m
Monthly Threshold	10m	10m	10m	10m	10m	10m	10m	10m	10m	10m	10m	10m	10m
Threshold Percentile	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%
Retest Count	545	99	53	169	7	99	209	50	79	141	13	27	211
Mean Time	2.36m	1.86m	1.44m	1.97m	1.07m	2.00m	2.40m	3.48m	1.01m	2.29m	2.08m	0.85m	1.22m
Shortest Time	0.19m	0.28m	0.50m	0.24m	0.61m	0.29m	0.65m	0.47m	0.29m	0.37m	0.48m	0.54m	0.08m
Longest Time	45.78m	18.26m	2.63m	17.12m	2.20m	19.03m	18.23m	16.47m	3.84m	17.53m	12.42m	1.33m	16.82m

Routine (Technical)	2025-07	2025-08	2025-09	2025-10	2025-11	2025-12	2026-01	2026-02	2026-03	2026-04	2026-05	2026-06	2026-07
Median Time	0.92m	1.40m	1.44m	1.62m	0.79m	0.76m	2.76m	1.96m	0.60m	1.97m	0.87m	0.82m	1.19m
PStDev Time	6.10m	2.86m	0.55m	3.07m	0.55m	3.04m	1.84m	3.52m	0.77m	2.59m	3.08m	0.18m	1.88m

gTLD Creation/Transfer	2025-07	2025-08	2025-09	2025-10	2025-11	2025-12	2026-01	2026-02	2026-03	2026-04	2026-05	2026-06	2026-07
Response Time	—	—	—	—	—	—	—	—	—	0.37m	—	—	—
Monthly Threshold	10m	10m	10m	10m	10m	10m	10m	10m	10m	10m	10m	10m	10m
Threshold Percentile	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%
Retest Count	0	0	0	0	0	0	0	0	0	1	0	0	0
Mean Time	—	—	—	—	—	—	—	—	—	0.37m	—	—	—
Shortest Time	—	—	—	—	—	—	—	—	—	0.37m	—	—	—
Longest Time	—	—	—	—	—	—	—	—	—	0.37m	—	—	—
Median Time	—	—	—	—	—	—	—	—	—	0.37m	—	—	—
PStDev Time	—	—	—	—	—	—	—	—	—	0.00m	—	—	—

[illegible][illegible]

Time to return results for performance of technical checks during Supplemental Technical Check phase.



gTLD Creation/Transfer	2025-07	2025-08	2025-09	2025-10	2025-11	2025-12	2026-01	2026-02	2026-03	2026-04	2026-05	2026-06	2026-07
Response Time	—	—	—	—	—	—	—	—	—	0.23m	—	—	1.51m
Monthly Threshold	10m	10m	10m	10m	10m	10m	10m	10m	10m	10m	10m	10m	10m
Threshold Percentile	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%
Supplemental Test Count	0	0	0	0	0	0	0	0	0	1	0	0	2
Mean Time	—	—	—	—	—	—	—	—	—	0.23m	—	—	1.15m
Shortest Time	—	—	—	—	—	—	—	—	—	0.23m	—	—	0.74m
Longest Time	—	—	—	—	—	—	—	—	—	0.23m	—	—	1.55m
Median Time	—	—	—	—	—	—	—	—	—	0.23m	—	—	1.15m
PStDev Time	—	—	—	—	—	—	—	—	—	0.00m	—	—	0.41m

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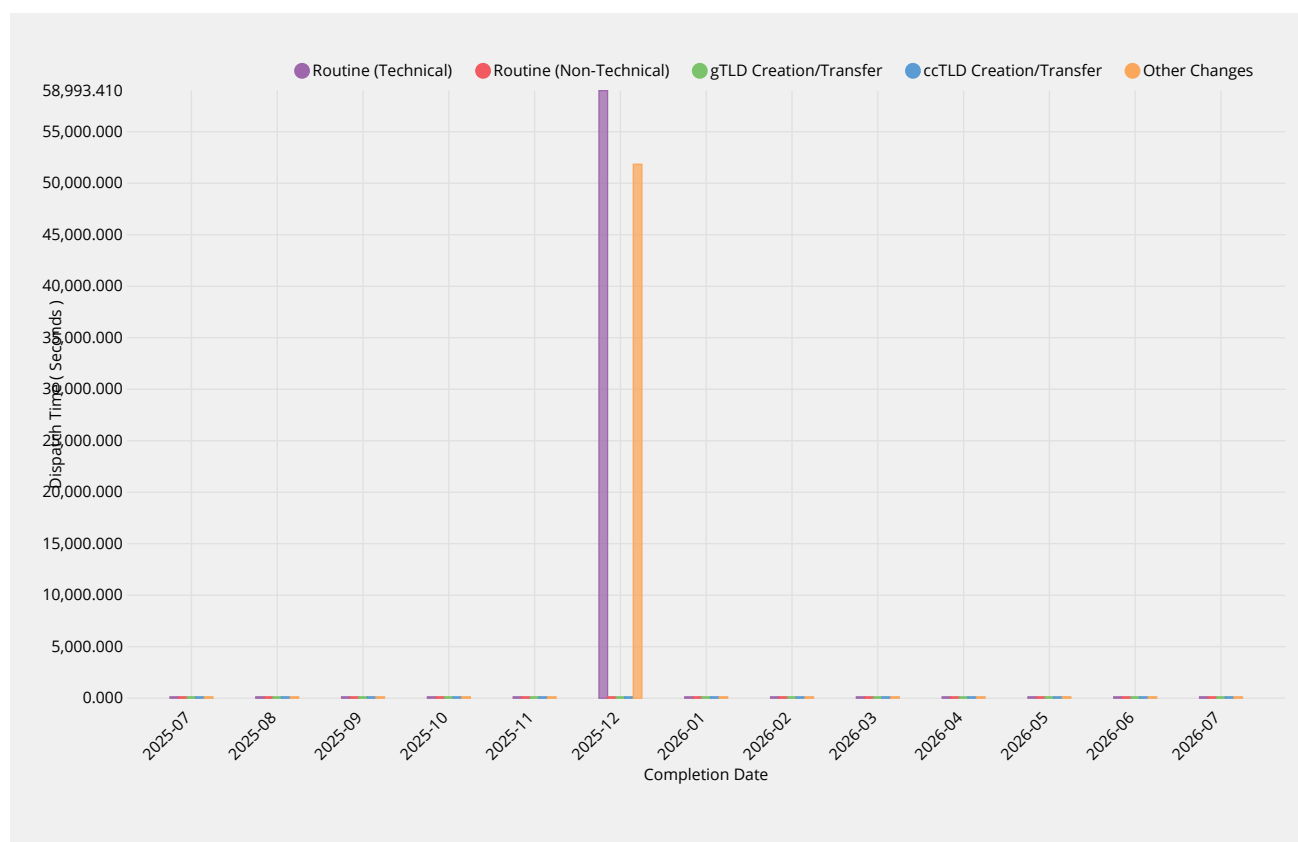
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Other Changes	2025-07	2025-08	2025-09	2025-10	2025-11	2025-12	2026-01	2026-02	2026-03	2026-04	2026-05	2026-06	2026-07
Response Time	2.20m	—	2.23m	—	—	0.92m	—	—	—	—	—	—	—
Monthly Threshold	10m	10m	10m	10m	10m	10m	10m	10m	10m	10m	10m	10m	10m
Threshold Percentile	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%
Supplemental Test Count	1	0	2	0	0	2	0	0	0	0	0	0	0
Mean Time	2.20m	—	1.91m	—	—	0.74m	—	—	—	—	—	—	—
Shortest Time	2.20m	—	1.55m	—	—	0.55m	—	—	—	—	—	—	—
Longest Time	2.20m	—	2.26m	—	—	0.94m	—	—	—	—	—	—	—
Median Time	2.20m	—	1.91m	—	—	0.74m	—	—	—	—	—	—	—
PStDev Time	0.00m	—	0.36m	—	—	0.20m	—	—	—	—	—	—	—

Contact Confirmations

Email Dispatch

Time for authorization contacts to be asked to approve change request after completing previous process phase.

[illegible]

Routine (Technical)	2025-07	2025-08	2025-09	2025-10	2025-11	2025-12	2026-01	2026-02	2026-03	2026-04	2026-05	2026-06	2026-07
Threshold Percentile	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%
Email Count	81	23	20	18	20	91	31	62	34	49	20	36	44
Mean Time	1.519s	1.396s	1.349s	1.368s	1.553s	19348.939s	5355.488s	2.023s	2.058s	1.983s	2.567s	2.218s	2.346s
Shortest Time	0.059s	0.272s	0.255s	0.117s	0.347s	0.230s	0.562s	0.351s	0.620s	0.645s	0.371s	0.459s	0.373s
Longest Time	4.605s	3.395s	2.649s	2.747s	3.384s	65443.195s	165959.362s	5.070s	4.256s	6.001s	4.758s	4.963s	5.491s
Median Time	1.243s	1.248s	1.201s	1.365s	1.434s	2.246s	1.606s	1.551s	1.685s	1.633s	2.582s	1.988s	2.173s
PStDev Time	0.758s	0.731s	0.631s	0.749s	0.873s	27628.464s	29322.122s	1.142s	0.907s	0.963s	1.272s	1.079s	1.154s

Routine (Non-Technical)	2025-07	2025-08	2025-09	2025-10	2025-11	2025-12	2026-01	2026-02	2026-03	2026-04	2026-05	2026-06	2026-07
Dispatch Time	3.080s	1.039s	2.299s	2.155s	2.160s	3.796s	3.281s	3.599s	2.328s	3.040s	2.584s	3.279s	2.896s
Monthly Threshold	60s	60s	60s	60s	60s	60s	60s	60s	60s	60s	60s	60s	60s
Threshold Percentile	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%
Email Count	28	82	67	268	48	45	22	10	86	59	16	31	30
Mean Time	0.786s	0.322s	0.494s	0.654s	0.769s	2467.164s	4606.575s	1.257s	0.901s	1.254s	1.517s	1.054s	1.218s
Shortest Time	0.047s	0.042s	0.047s	0.061s	0.215s	0.312s	0.228s	0.557s	0.126s	0.136s	0.664s	0.212s	0.146s
Longest Time	3.372s	2.372s	4.338s	3.941s	5.641s	65499.404s	101319.994s	5.344s	4.283s	6.638s	2.875s	3.958s	3.027s
Median Time	0.313s	0.211s	0.188s	0.289s	0.462s	0.729s	0.961s	0.798s	0.558s	1.020s	1.388s	0.702s	1.056s
PStDev Time	1.011s	0.401s	0.814s	0.746s	0.896s	11627.423s	21104.598s	1.388s	0.789s	1.191s	0.630s	1.029s	0.803s

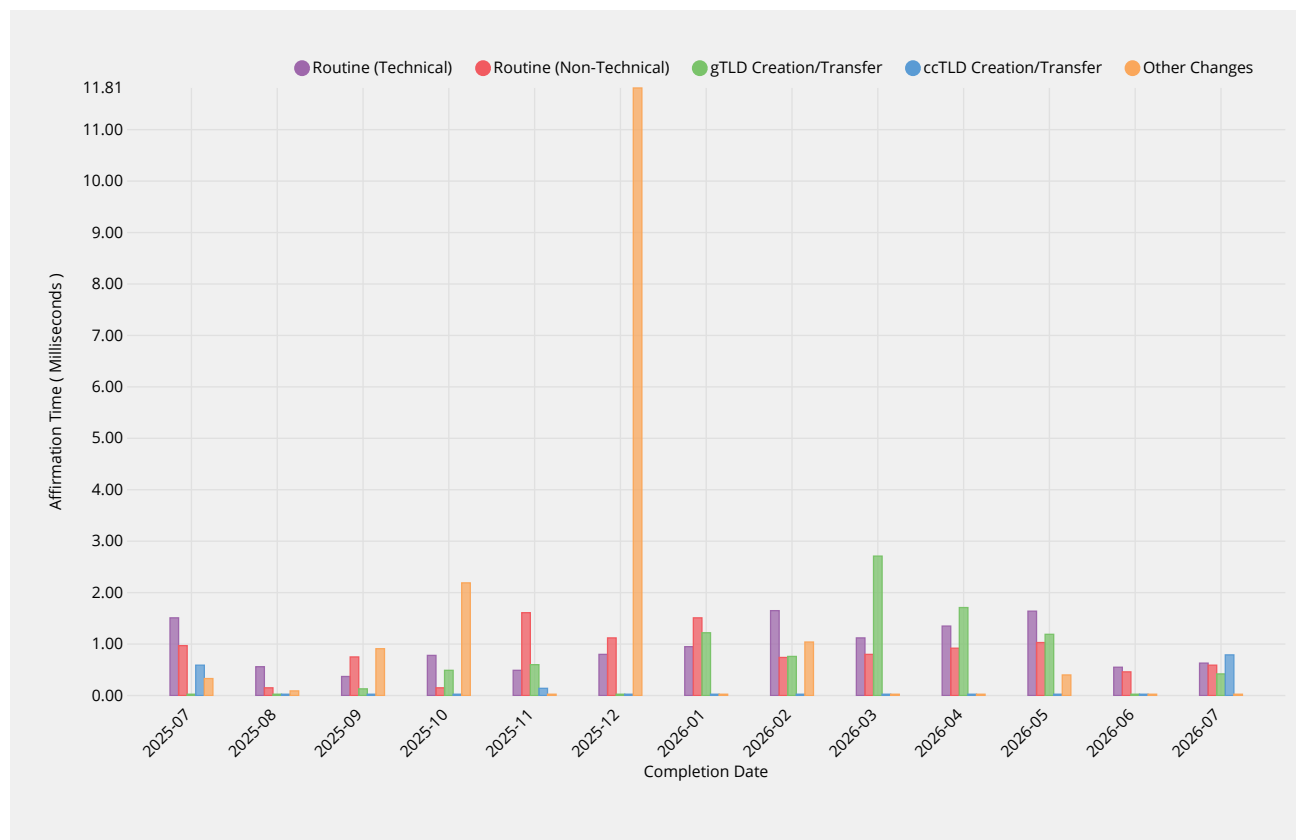
gTLD Creation/Transfer	2025-07	2025-08	2025-09	2025-10	2025-11	2025-12	2026-01	2026-02	2026-03	2026-04	2026-05	2026-06	2026-07
Dispatch Time	—	—	0.456s	0.358s	1.193s	—	2.105s	0.749s	0.786s	1.701s	0.596s	—	3.982s
Monthly Threshold	60s	60s	60s	60s	60s	60s	60s	60s	60s	60s	60s	60s	60s
Threshold Percentile	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%
Email Count	0	0	1	4	1	0	1	3	4	2	3	0	2
Mean Time	—	—	0.456s	0.232s	1.193s	—	2.105s	0.641s	0.523s	1.191s	0.555s	—	3.912s
Shortest Time	—	—	0.456s	0.132s	1.193s	—	2.105s	0.490s	0.291s	0.624s	0.473s	—	3.835s
Longest Time	—	—	0.456s	0.369s	1.193s	—	2.105s	0.757s	0.806s	1.758s	0.596s	—	3.990s
Median Time	—	—	0.456s	0.213s	1.193s	—	2.105s	0.675s	0.497s	1.191s	0.595s	—	3.912s
PStDev Time	—	—	0.000s	0.103s	0.000s	—	0.000s	0.112s	0.224s	0.567s	0.058s	—	0.077s

ccTLD Creation/Transfer	2025-07	2025-08	2025-09	2025-10	2025-11	2025-12	2026-01	2026-02	2026-03	2026-04	2026-05	2026-06	2026-07
Dispatch Time	0.170s	—	—	—	2.178s	—	—	—	—	—	—	—	1.102s
Monthly Threshold	60s	60s	60s	60s	60s	60s	60s	60s	60s	60s	60s	60s	60s
Threshold Percentile	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%
Email Count	2	0	0	0	1	0	0	0	0	0	0	0	1
Mean Time	0.141s	—	—	—	2.178s	—	—	—	—	—	—	—	1.102s
Shortest Time	0.109s	—	—	—	2.178s	—	—	—	—	—	—	—	1.102s
Longest Time	0.173s	—	—	—	2.178s	—	—	—	—	—	—	—	1.102s
Median Time	0.141s	—	—	—	2.178s	—	—	—	—	—	—	—	1.102s
PStDev Time	0.032s	—	—	—	0.000s	—	—	—	—	—	—	—	0.000s

Other Changes	2025-07	2025-08	2025-09	2025-10	2025-11	2025-12	2026-01	2026-02	2026-03	2026-04	2026-05	2026-06	2026-07
Dispatch Time	1.113s	1.391s	0.476s	0.247s	—	51843.820s	—	0.469s	—	—	0.545s	—	—
Monthly Threshold	60s	60s	60s	60s	60s	60s	60s	60s	60s	60s	60s	60s	60s
Threshold Percentile	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%
Email Count	2	2	4	2	0	3	0	2	0	0	1	0	0
Mean Time	0.612s	0.814s	0.314s	0.185s	—	19202.124s	—	0.457s	—	—	0.545s	—	—
Shortest Time	0.056s	0.172s	0.128s	0.117s	—	0.677s	—	0.444s	—	—	0.545s	—	—
Longest Time	1.169s	1.455s	0.488s	0.254s	—	57604.063s	—	0.470s	—	—	0.545s	—	—
Median Time	0.612s	0.814s	0.320s	0.185s	—	1.631s	—	0.457s	—	—	0.545s	—	—
PStDev Time	0.557s	0.642s	0.142s	0.068s	—	27154.272s	—	0.013s	—	—	0.000s	—	—

Recognition of Confirmation

Time for response to be affirmed by IANA.



Routine (Technical)	2025-07	2025-08	2025-09	2025-10	2025-11	2025-12	2026-01	2026-02	2026-03	2026-04	2026-05	2026-06	2026-07
Affirmation Time	1.51ms	0.56ms	0.37ms	0.78ms	0.49ms	0.80ms	0.95ms	1.65ms	1.12ms	1.35ms	1.64ms	0.55ms	0.63ms
Monthly Threshold	60000ms	60000ms	60000ms	60000ms	60000ms	60000ms	60000ms	60000ms	60000ms	60000ms	60000ms	60000ms	60000ms
Threshold Percentile	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%
Affirmation Count	81	18	20	16	19	103	30	62	34	48	20	36	43
Mean Time	0.43ms	0.26ms	0.18ms	0.27ms	0.21ms	0.39ms	0.51ms	0.80ms	0.52ms	0.63ms	0.58ms	0.32ms	0.38ms
Shortest Time	0.05ms	0.07ms	0.06ms	0.04ms	0.07ms	0.17ms	0.19ms	0.24ms	0.23ms	0.23ms	0.24ms	0.19ms	0.17ms
Longest Time	3.91ms	0.71ms	1.19ms	1.32ms	0.60ms	3.12ms	1.85ms	4.31ms	1.28ms	2.29ms	1.91ms	0.74ms	1.95ms
Median Time	0.16ms	0.15ms	0.11ms	0.14ms	0.15ms	0.31ms	0.43ms	0.61ms	0.39ms	0.50ms	0.37ms	0.29ms	0.29ms
PStDev Time	0.67ms	0.18ms	0.24ms	0.31ms	0.15ms	0.35ms	0.32ms	0.64ms	0.30ms	0.41ms	0.47ms	0.12ms	0.31ms

Routine (Non-Technical)	2025-07	2025-08	2025-09	2025-10	2025-11	2025-12	2026-01	2026-02	2026-03	2026-04	2026-05	2026-06	2026-07
Affirmation Time	0.97ms	0.15ms	0.75ms	0.15ms	1.61ms	1.12ms	1.51ms	0.74ms	0.80ms	0.92ms	1.03ms	0.46ms	0.59ms
Monthly Threshold	60000ms	60000ms	60000ms	60000ms	60000ms	60000ms	60000ms	60000ms	60000ms	60000ms	60000ms	60000ms	60000ms
Threshold Percentile	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%
Affirmation Count	27	80	62	262	42	67	19	9	83	50	16	30	28
Mean Time	0.37ms	0.09ms	0.20ms	0.11ms	0.44ms	0.45ms	0.66ms	0.48ms	0.40ms	0.50ms	0.43ms	0.30ms	0.31ms
Shortest Time	0.06ms	0.05ms	0.06ms	0.04ms	0.07ms	0.18ms	0.28ms	0.30ms	0.20ms	0.25ms	0.22ms	0.18ms	0.19ms
Longest Time	3.93ms	0.74ms	1.62ms	2.37ms	2.34ms	1.62ms	1.72ms	0.87ms	1.71ms	1.40ms	1.23ms	0.66ms	1.00ms
Median Time	0.15ms	0.08ms	0.13ms	0.08ms	0.23ms	0.34ms	0.48ms	0.45ms	0.30ms	0.41ms	0.29ms	0.25ms	0.27ms
PStDev Time	0.73ms	0.08ms	0.24ms	0.18ms	0.50ms	0.30ms	0.41ms	0.16ms	0.28ms	0.26ms	0.29ms	0.10ms	0.17ms

[illegible]

gTLD Creation/Transfer	2025-07	2025-08	2025-09	2025-10	2025-11	2025-12	2026-01	2026-02	2026-03	2026-04	2026-05	2026-06	2026-07
Threshold Percentile	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%
Affirmation Count	0	0	1	4	1	0	1	1	4	2	3	0	2
Mean Time	—	—	0.13ms	0.29ms	0.60ms	—	1.22ms	0.76ms	1.58ms	1.09ms	0.76ms	—	0.37ms
Shortest Time	—	—	0.13ms	0.17ms	0.60ms	—	1.22ms	0.76ms	0.98ms	0.40ms	0.32ms	—	0.31ms
Longest Time	—	—	0.13ms	0.53ms	0.60ms	—	1.22ms	0.76ms	2.97ms	1.78ms	1.24ms	—	0.43ms
Median Time	—	—	0.13ms	0.22ms	0.60ms	—	1.22ms	0.76ms	1.18ms	1.09ms	0.71ms	—	0.37ms
PStDev Time	—	—	0.00ms	0.15ms	0.00ms	—	0.00ms	0.00ms	0.81ms	0.69ms	0.38ms	—	0.06ms

ccTLD Creation/ Transfer	2025-07	2025-08	2025-09	2025-10	2025-11	2025-12	2026-01	2026-02	2026-03	2026-04	2026-05	2026-06	2026-07
Affirmation Time	0.59ms	—	—	—	0.14ms	—	—	—	—	—	—	—	0.79ms
Monthly Threshold	60000ms	60000ms	60000ms	60000ms	60000ms	60000ms	60000ms	60000ms	60000ms	60000ms	60000ms	60000ms	60000ms
Threshold Percentile	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%
Affirmation Count	2	0	0	0	1	0	0	0	0	0	0	0	1
Mean Time	0.37ms	—	—	—	0.14ms	—	—	—	—	—	—	—	0.79ms
Shortest Time	0.13ms	—	—	—	0.14ms	—	—	—	—	—	—	—	0.79ms
Longest Time	0.61ms	—	—	—	0.14ms	—	—	—	—	—	—	—	0.79ms
Median Time	0.37ms	—	—	—	0.14ms	—	—	—	—	—	—	—	0.79ms
PStDev Time	0.24ms	—	—	—	0.00ms	—	—	—	—	—	—	—	0.00ms

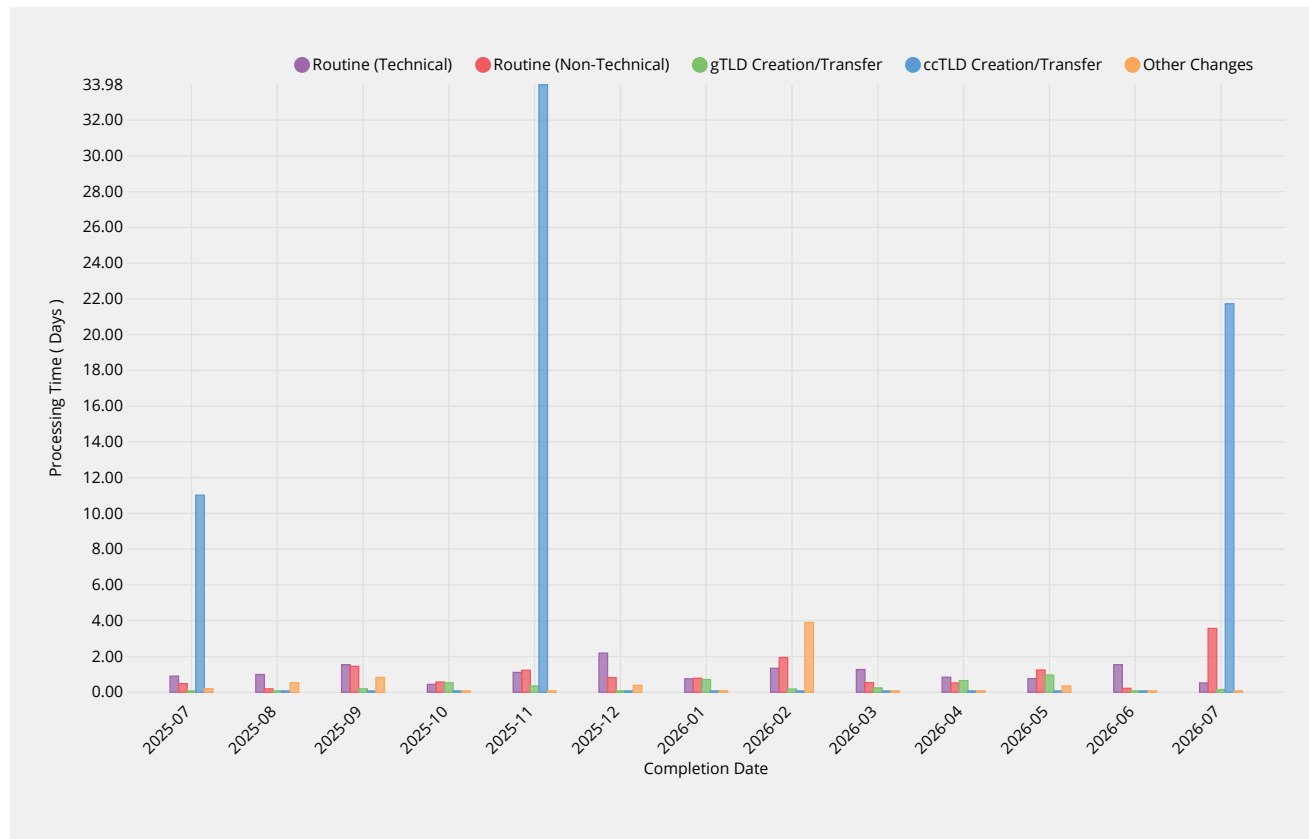
Other Changes	2025-07	2025-08	2025-09	2025-10	2025-11	2025-12	2026-01	2026-02	2026-03	2026-04	2026-05	2026-06	2026-07
Affirmation Time	0.33ms	0.09ms	0.91ms	2.19ms	—	11.81ms	—	1.04ms	—	—	0.40ms	—	—
Monthly Threshold	60000ms	60000ms	60000ms	60000ms	60000ms	60000ms	60000ms	60000ms	60000ms	60000ms	60000ms	60000ms	60000ms
Threshold Percentile	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%
Affirmation Count	2	2	4	2	0	3	0	2	0	0	1	0	0
Mean Time	0.23ms	0.09ms	0.53ms	1.18ms	—	4.70ms	—	0.83ms	—	—	0.40ms	—	—
Shortest Time	0.11ms	0.09ms	0.06ms	0.06ms	—	0.48ms	—	0.60ms	—	—	0.40ms	—	—
Longest Time	0.34ms	0.10ms	0.95ms	2.30ms	—	13.06ms	—	1.06ms	—	—	0.40ms	—	—
Median Time	0.23ms	0.09ms	0.56ms	1.18ms	—	0.57ms	—	0.83ms	—	—	0.40ms	—	—
PStDev Time	0.12ms	0.00ms	0.33ms	1.12ms	—	5.91ms	—	0.23ms	—	—	0.00ms	—	—

Staff Processing

Validation and Reviews

Time to complete all other validations and reviews by IANA Functions Operator and release request for

implementation.



Routine (Technical)	2025-07	2025-08	2025-09	2025-10	2025-11	2025-12	2026-01	2026-02	2026-03	2026-04	2026-05	2026-06	2026-07
Processing Time	0.90d	0.99d	1.54d	0.44d	1.11d	2.19d	0.75d	1.34d	1.27d	0.84d	0.76d	1.54d	0.52d
Monthly Threshold	5d	5d	5d	5d	5d	5d	5d	5d	5d	5d	5d	5d	5d
Threshold Percentile	90.0%	90.0%	90.0%	90.0%	90.0%	90.0%	90.0%	90.0%	90.0%	90.0%	90.0%	90.0%	90.0%
Request Count	81	18	20	16	19	103	30	62	34	48	20	36	43
Mean Time	0.46d	0.53d	0.57d	0.30d	0.48d	0.57d	0.43d	0.62d	0.43d	0.49d	0.44d	0.58d	0.27d
Shortest Time	0.06d	0.02d	0.04d	0.09d	0.02d	0.01d	0.04d	0.03d	0.07d	0.01d	0.05d	0.03d	0.01d
Longest Time	2.89d	1.38d	2.59d	0.52d	1.11d	2.19d	0.90d	2.42d	2.18d	1.82d	2.00d	2.61d	0.73d
Median Time	0.31d	0.47d	0.31d	0.27d	0.47d	0.21d	0.50d	0.37d	0.14d	0.43d	0.27d	0.37d	0.31d
PStDev Time	0.60d	0.38d	0.67d	0.13d	0.37d	0.69d	0.24d	0.59d	0.57d	0.37d	0.44d	0.69d	0.20d

Routine (Non-Technical)	2025-07	2025-08	2025-09	2025-10	2025-11	2025-12	2026-01	2026-02	2026-03	2026-04	2026-05	2026-06	2026-07
Processing Time	0.48d	0.19d	1.45d	0.57d	1.23d	0.82d	0.78d	1.94d	0.54d	0.52d	1.24d	0.22d	3.57d
Monthly Threshold	5d	5d	5d	5d	5d	5d	5d	5d	5d	5d	5d	5d	5d
Threshold Percentile	90.0%	90.0%	90.0%	90.0%	90.0%	90.0%	90.0%	90.0%	90.0%	90.0%	90.0%	90.0%	90.0%
Request Count	27	80	62	262	41	62	19	9	84	53	17	30	26
Mean Time	0.19d	0.15d	0.39d	0.38d	0.71d	0.48d	0.45d	0.85d	0.38d	0.35d	1.02d	0.12d	1.30d
Shortest Time	0.00d	0.02d	0.01d	0.02d	0.00d	0.00d	0.01d	0.02d	0.00d	0.00d	0.05d	0.02d	0.00d
Longest Time	2.37d	0.86d	2.59d	12.30d	1.30d	2.26d	0.78d	1.94d	14.09d	1.90d	6.87d	0.60d	3.70d
Median Time	0.02d	0.09d	0.06d	0.25d	0.66d	0.46d	0.43d	0.76d	0.09d	0.41d	0.65d	0.07d	0.56d
PStDev Time	0.46d	0.18d	0.64d	0.81d	0.47d	0.57d	0.29d	0.74d	1.55d	0.39d	1.49d	0.14d	1.51d

gTLD Creation/Transfer	2025-07	2025-08	2025-09	2025-10	2025-11	2025-12	2026-01	2026-02	2026-03	2026-04	2026-05	2026-06	2026-07
Processing Time	—	—	0.19d	0.53d	0.35d	—	0.71d	0.18d	0.24d	0.65d	0.96d	—	0.15d
Monthly Threshold	10d	10d	10d	10d	10d	10d	10d	10d	10d	10d	10d	10d	10d
Threshold Percentile	90.0%	90.0%	90.0%	90.0%	90.0%	90.0%	90.0%	90.0%	90.0%	90.0%	90.0%	90.0%	90.0%
Request Count	0	0	1	4	1	0	1	1	4	2	3	0	2
Mean Time	—	—	0.19d	0.53d	0.35d	—	0.71d	0.18d	0.17d	0.43d	0.47d	—	0.09d

gTLD Creation/Transfer	2025-07	2025-08	2025-09	2025-10	2025-11	2025-12	2026-01	2026-02	2026-03	2026-04	2026-05	2026-06	2026-07
Shortest Time	—	—	0.19d	0.53d	0.35d	—	0.71d	0.18d	0.05d	0.16d	0.12d	—	0.03d
Longest Time	—	—	0.19d	0.53d	0.35d	—	0.71d	0.18d	0.24d	0.71d	1.17d	—	0.16d
Median Time	—	—	0.19d	0.53d	0.35d	—	0.71d	0.18d	0.19d	0.43d	0.12d	—	0.09d
PStDev Time	—	—	0.00d	0.00d	0.00d	—	0.00d	0.00d	0.07d	0.27d	0.49d	—	0.07d

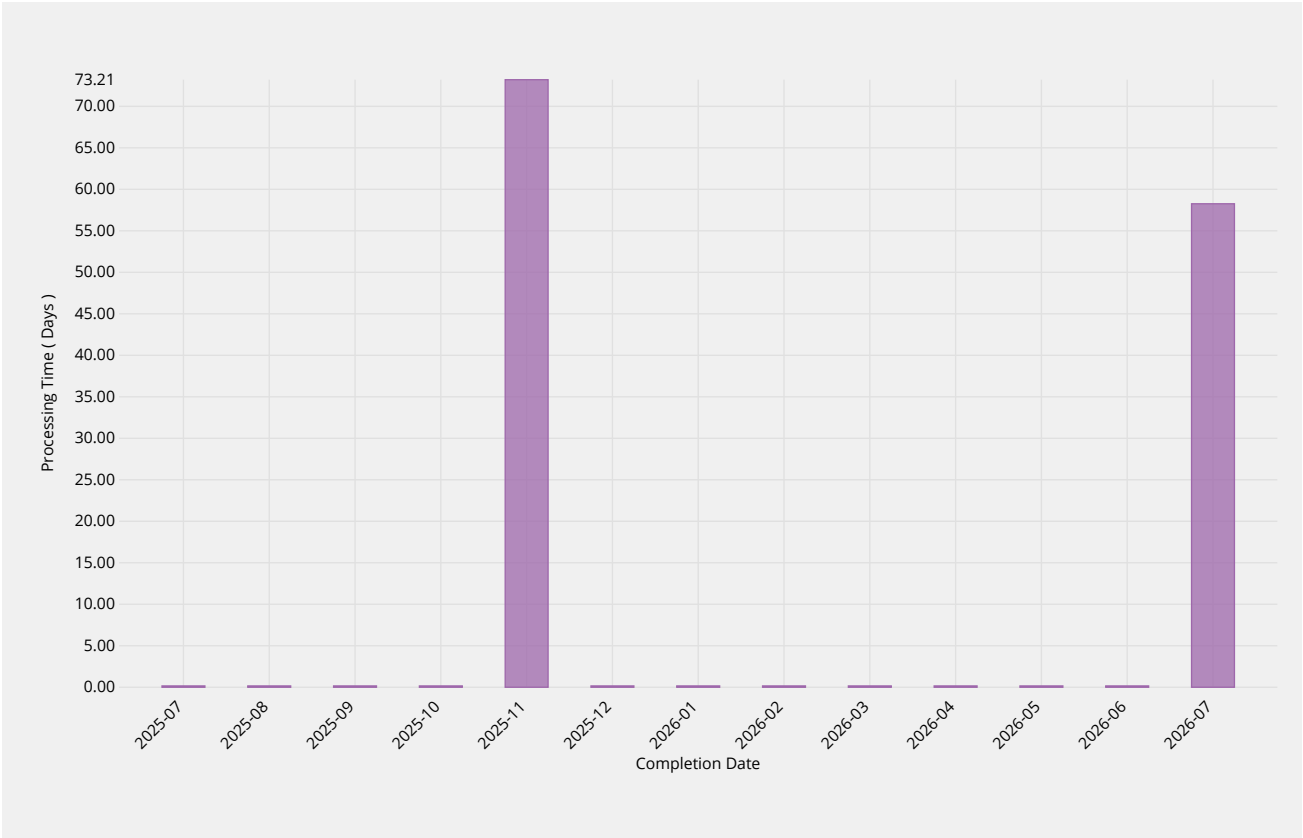
ccTLD Creation/Transfer	2025-07	2025-08	2025-09	2025-10	2025-11	2025-12	2026-01	2026-02	2026-03	2026-04	2026-05	2026-06	2026-07
Processing Time	11.02d	—	—	—	33.98d	—	—	—	—	—	—	—	21.73d
Monthly Threshold	—	—	—	—	—	—	—	—	—	—	—	—	—
Threshold Percentile	—	—	—	—	—	—	—	—	—	—	—	—	—
Request Count	2	0	0	0	1	0	0	0	0	0	0	0	1
Mean Time	9.99d	—	—	—	33.98d	—	—	—	—	—	—	—	21.73d
Shortest Time	8.96d	—	—	—	33.98d	—	—	—	—	—	—	—	21.73d
Longest Time	11.02d	—	—	—	33.98d	—	—	—	—	—	—	—	21.73d
Median Time	9.99d	—	—	—	33.98d	—	—	—	—	—	—	—	21.73d
PStDev Time	1.03d	—	—	—	0.00d	—	—	—	—	—	—	—	0.00d

Other Changes	2025-07	2025-08	2025-09	2025-10	2025-11	2025-12	2026-01	2026-02	2026-03	2026-04	2026-05	2026-06	2026-07
Processing Time	0.20d	0.53d	0.83d	0.07d	—	0.39d	—	3.90d	—	—	0.35d	—	—
Monthly Threshold	—	—	—	—	—	—	—	—	—	—	—	—	—
Threshold Percentile	—	—	—	—	—	—	—	—	—	—	—	—	—
Request Count	2	2	4	2	0	3	0	2	0	0	1	0	0
Mean Time	0.13d	0.49d	0.60d	0.06d	—	0.22d	—	2.12d	—	—	0.35d	—	—
Shortest Time	0.06d	0.44d	0.22d	0.05d	—	0.06d	—	0.33d	—	—	0.35d	—	—
Longest Time	0.20d	0.53d	0.83d	0.07d	—	0.39d	—	3.90d	—	—	0.35d	—	—
Median Time	0.13d	0.49d	0.67d	0.06d	—	0.21d	—	2.12d	—	—	0.35d	—	—
PStDev Time	0.07d	0.04d	0.24d	0.01d	—	0.14d	—	1.78d	—	—	0.00d	—	—

Third Party Approval

Time for third party review of request (e.g. by ICANN Board of Directors, PTI Board or other relevant

verification parties).



ccTLD Creation/Transfer	2025-07	2025-08	2025-09	2025-10	2025-11	2025-12	2026-01	2026-02	2026-03	2026-04	2026-05	2026-06	2026-07
Processing Time	—	—	—	—	73.21d	—	—	—	—	—	—	—	58.26d
Request Count	0	0	0	0	1	0	0	0	0	0	0	0	1
Mean Time	—	—	—	—	73.21d	—	—	—	—	—	—	—	58.26d
Shortest Time	—	—	—	—	73.21d	—	—	—	—	—	—	—	58.26d
Longest Time	—	—	—	—	73.21d	—	—	—	—	—	—	—	58.26d
Median Time	—	—	—	—	73.21d	—	—	—	—	—	—	—	58.26d
PStDev Time	—	—	—	—	0.00d	—	—	—	—	—	—	—	0.00d

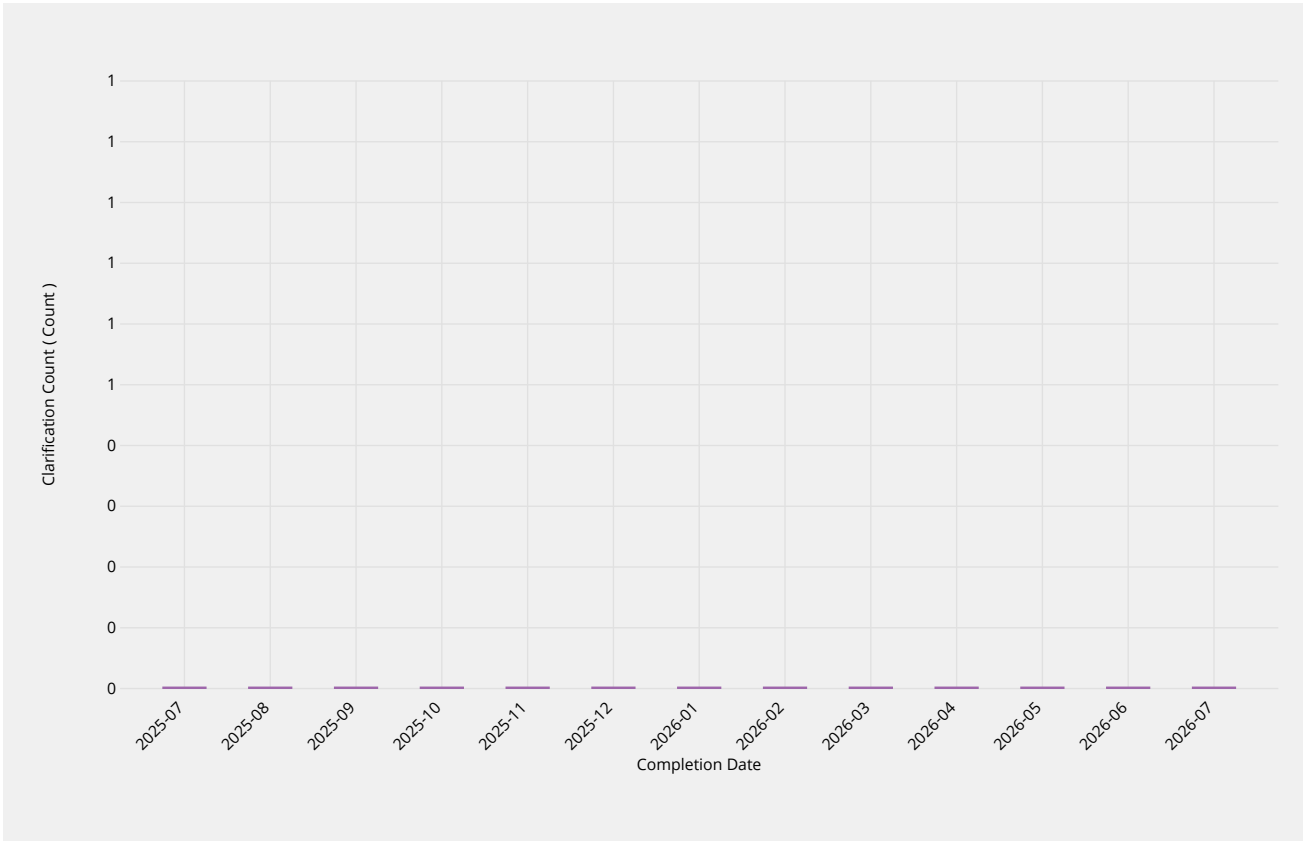
ccTLD Creation/Transfer

Submission Review

Time it takes staff to process the information included in each documentation submission, and respond

Requester Clarification

The number of times a clarification or remediation was required from the requester.

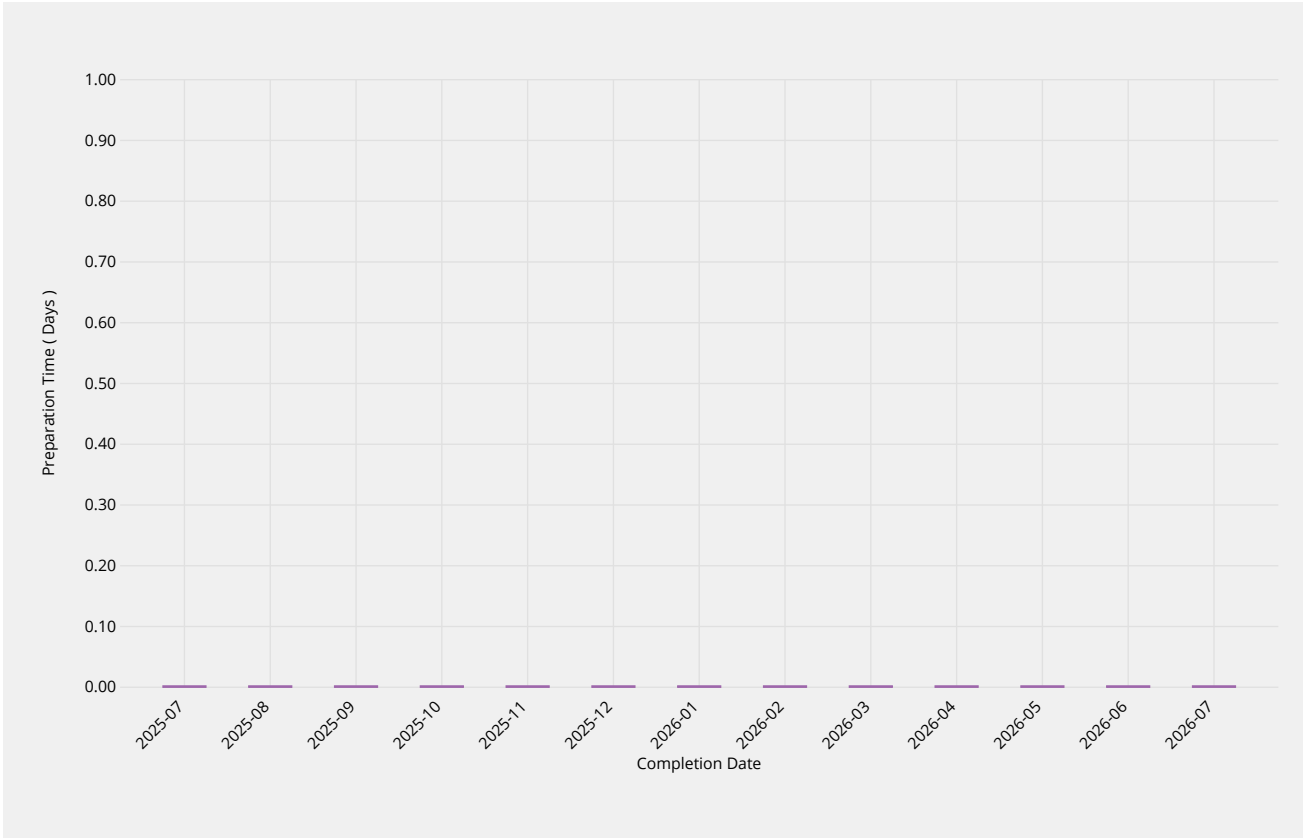


Requester Clarification	2025-07	2025-08	2025-09	2025-10	2025-11	2025-12	2026-01	2026-02	2026-03	2026-04	2026-05	2026-06	2026-07
Clarification Count	0	—	—	—	0	—	—	—	—	—	—	0	0
Request Count	2	0	0	0	1	0	0	0	0	0	0	1	1
Lowest Count	0	—	—	—	0	—	—	—	—	—	—	0	0
Highest Count	0	—	—	—	0	—	—	—	—	—	—	0	0

Report Preparation

Time it takes for staff to prepare a delegation or transfer report to be submitted for review and

publication.



Report Preparation	2025-07	2025-08	2025-09	2025-10	2025-11	2025-12	2026-01	2026-02	2026-03	2026-04	2026-05	2026-06	2026-07
Preparation Time	—	—	—	—	—	—	—	—	—	—	—	—	—
Monthly Threshold	21d	21d	21d	21d	21d	21d	21d	21d	21d	21d	21d	21d	21d
Threshold Percentile	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%
Report Count	0	0	0	0	0	0	0	0	0	0	0	0	0
Mean Time	—	—	—	—	—	—	—	—	—	—	—	—	—
Shortest Time	—	—	—	—	—	—	—	—	—	—	—	—	—
Longest Time	—	—	—	—	—	—	—	—	—	—	—	—	—
Median Time	—	—	—	—	—	—	—	—	—	—	—	—	—
PStDev Time	—	—	—	—	—	—	—	—	—	—	—	—	—

Implementation

Root Zone Publication

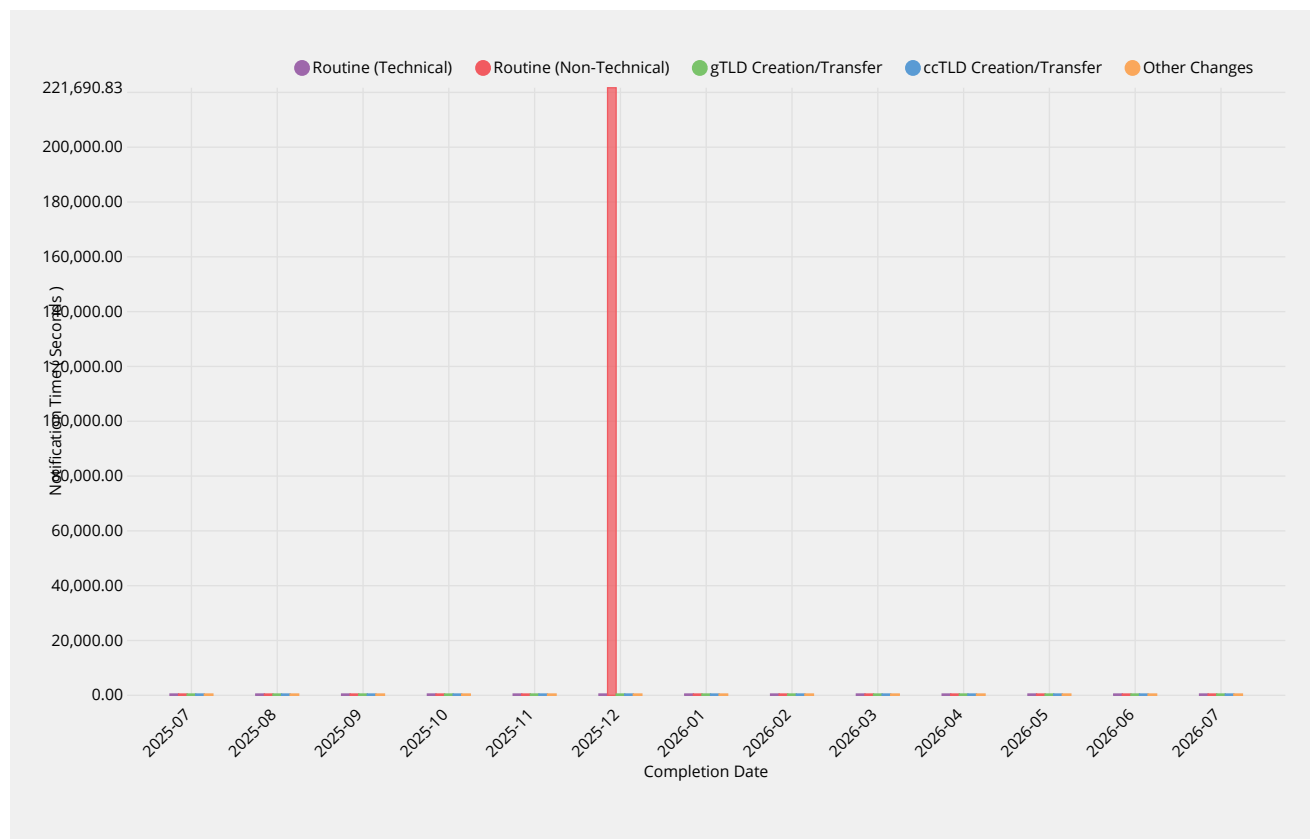
Time for root zone changes to be published following completion of validations and reviews by IANA

ccTLD Creation/Transfer	2025-07	2025-08	2025-09	2025-10	2025-11	2025-12	2026-01	2026-02	2026-03	2026-04	2026-05	2026-06	2026-07
Shortest Time	—	—	—	—	—	—	—	—	—	—	—	—	—
Longest Time	—	—	—	—	—	—	—	—	—	—	—	—	—
Median Time	—	—	—	—	—	—	—	—	—	—	—	—	—
PStDev Time	—	—	—	—	—	—	—	—	—	—	—	—	—

Other Changes	2025-07	2025-08	2025-09	2025-10	2025-11	2025-12	2026-01	2026-02	2026-03	2026-04	2026-05	2026-06	2026-07
Publication Time	1.81h	5.01h	4.51h	4.72h	—	4.33h	—	4.41h	—	—	—	—	—
Monthly Threshold	—	—	—	—	—	—	—	—	—	—	—	—	—
Threshold Percentile	—	—	—	—	—	—	—	—	—	—	—	—	—
Publication Count	1	1	2	1	0	2	0	2	0	0	0	0	0
Mean Time	1.81h	5.01h	4.36h	4.72h	—	3.75h	—	4.31h	—	—	—	—	—
Shortest Time	1.81h	5.01h	4.21h	4.72h	—	3.16h	—	4.21h	—	—	—	—	—
Longest Time	1.81h	5.01h	4.51h	4.72h	—	4.33h	—	4.41h	—	—	—	—	—
Median Time	1.81h	5.01h	4.36h	4.72h	—	3.75h	—	4.31h	—	—	—	—	—
PStDev Time	0.00h	0.00h	0.15h	0.00h	—	0.59h	—	0.10h	—	—	—	—	—

Notification of Completion

Time to notify requester of change completion following publication of requested changes.



Routine (Technical)	2025-07	2025-08	2025-09	2025-10	2025-11	2025-12	2026-01	2026-02	2026-03	2026-04	2026-05	2026-06	2026-07
Notification Time	2.80s	3.07s	2.21s	1.62s	4.00s	7.26s	3.25s	3.74s	3.40s	2.07s	3.66s	9.68s	4.93s
Monthly Threshold	60s	60s	60s	60s	60s	60s	60s	60s	60s	60s	60s	60s	60s
Threshold Percentile	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%
Notification Count	80	18	20	14	19	103	30	62	34	48	20	35	42
Mean Time	1.12s	1.12s	1.13s	1.12s	1.98s	6147.26s	1.76s	1.77s	1.80s	1.57s	2.37s	3.14s	2.03s
Shortest Time	0.04s	0.06s	0.11s	0.36s	0.42s	0.37s	0.24s	0.40s	0.28s	0.60s	1.20s	0.36s	0.32s
Longest Time	6.05s	3.16s	2.97s	1.83s	4.17s	240336.59s	3.66s	5.44s	5.64s	5.17s	6.06s	12.34s	6.29s
Median Time	1.17s	1.18s	1.12s	1.28s	1.84s	1.98s	1.67s	1.51s	1.67s	1.47s	2.09s	1.90s	1.45s

Routine (Technical)	2025-07	2025-08	2025-09	2025-10	2025-11	2025-12	2026-01	2026-02	2026-03	2026-04	2026-05	2026-06	2026-07
PStDev Time	1.00s	0.92s	0.65s	0.43s	0.87s	36176.67s	0.82s	0.85s	0.93s	0.62s	1.09s	3.06s	1.45s

Routine (Non-Technical)	2025-07	2025-08	2025-09	2025-10	2025-11	2025-12	2026-01	2026-02	2026-03	2026-04	2026-05	2026-06	2026-07
Notification Time	3.67s	0.66s	0.94s	1.63s	4.90s	221690.83s	0.94s	1.05s	2.78s	3.24s	3.36s	1.42s	2.01s
Monthly Threshold	60s	60s	60s	60s	60s	60s	60s	60s	60s	60s	60s	60s	60s
Threshold Percentile	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%
Notification Count	27	80	62	260	41	62	19	9	83	50	16	30	26
Mean Time	0.76s	0.23s	0.28s	0.38s	0.99s	40291.66s	0.47s	0.61s	0.73s	1.04s	1.47s	0.58s	0.82s
Shortest Time	0.05s	0.04s	0.04s	0.12s	0.22s	0.23s	0.17s	0.14s	0.13s	0.23s	0.23s	0.21s	0.13s
Longest Time	6.06s	3.20s	2.19s	4.13s	5.94s	423251.22s	1.16s	1.23s	4.46s	5.66s	3.49s	1.71s	3.45s
Median Time	0.19s	0.06s	0.09s	0.13s	0.46s	0.80s	0.40s	0.58s	0.37s	0.52s	1.16s	0.41s	0.62s
PStDev Time	1.43s	0.48s	0.42s	0.58s	1.34s	92646.35s	0.27s	0.28s	0.87s	1.12s	1.04s	0.41s	0.70s

gTLD Creation/Transfer	2025-07	2025-08	2025-09	2025-10	2025-11	2025-12	2026-01	2026-02	2026-03	2026-04	2026-05	2026-06	2026-07
Notification Time	—	—	0.18s	0.28s	1.34s	—	2.01s	0.67s	0.58s	1.98s	3.20s	—	1.32s
Monthly Threshold	60s	60s	60s	60s	60s	60s	60s	60s	60s	60s	60s	60s	60s
Threshold Percentile	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%
Notification Count	0	0	1	4	1	0	1	1	4	2	3	0	2
Mean Time	—	—	0.18s	0.18s	1.34s	—	2.01s	0.67s	0.35s	1.73s	2.93s	—	1.04s
Shortest Time	—	—	0.18s	0.14s	1.34s	—	2.01s	0.67s	0.23s	1.45s	2.57s	—	0.73s
Longest Time	—	—	0.18s	0.31s	1.34s	—	2.01s	0.67s	0.63s	2.01s	3.22s	—	1.35s
Median Time	—	—	0.18s	0.14s	1.34s	—	2.01s	0.67s	0.28s	1.73s	3.01s	—	1.04s
PStDev Time	—	—	0.00s	0.07s	0.00s	—	0.00s	0.00s	0.16s	0.28s	0.27s	—	0.31s

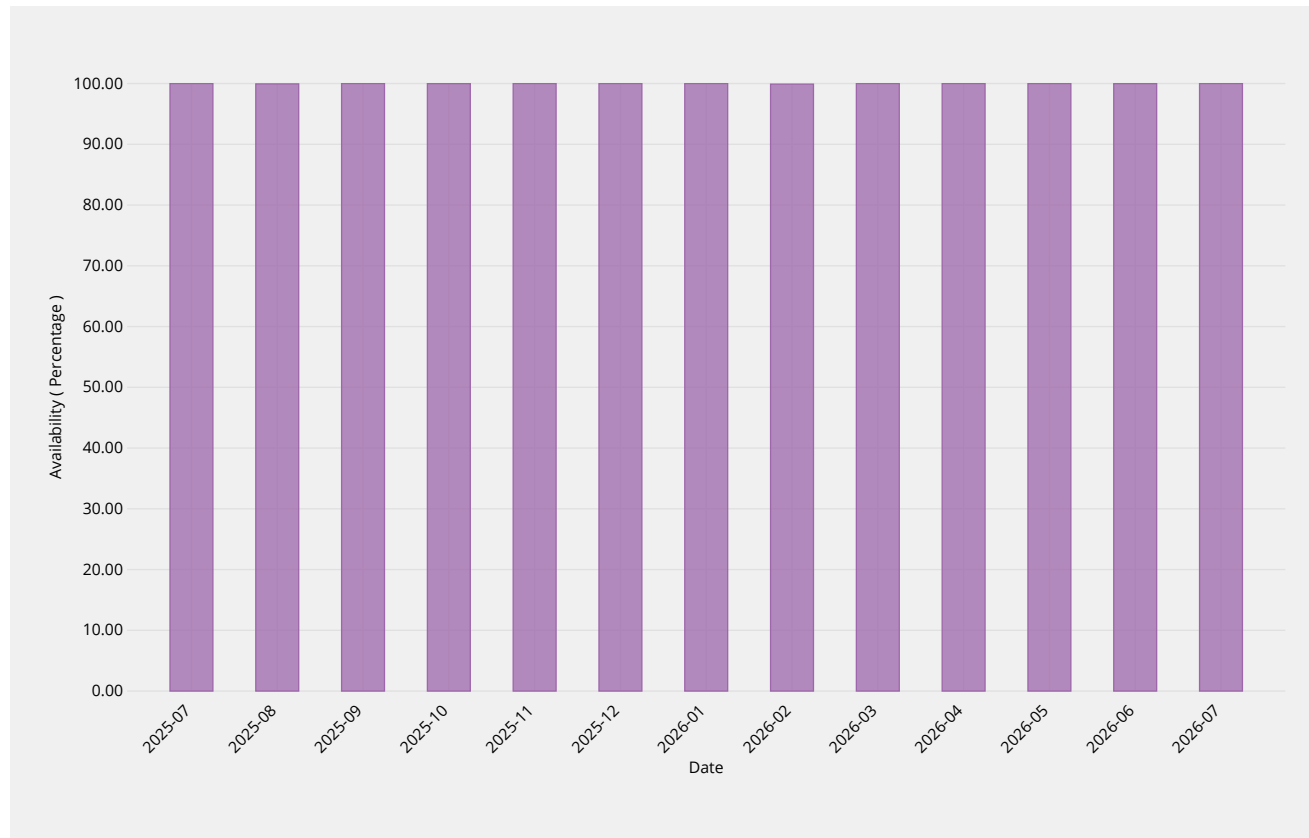
ccTLD Creation/Transfer	2025-07	2025-08	2025-09	2025-10	2025-11	2025-12	2026-01	2026-02	2026-03	2026-04	2026-05	2026-06	2026-07
Notification Time	—	—	—	—	0.70s	—	—	—	—	—	—	—	0.51s
Monthly Threshold	60s	60s	60s	60s	60s	60s	60s	60s	60s	60s	60s	60s	60s
Threshold Percentile	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%
Notification Count	0	0	0	0	1	0	0	0	0	0	0	0	1
Mean Time	—	—	—	—	0.70s	—	—	—	—	—	—	—	0.51s
Shortest Time	—	—	—	—	0.70s	—	—	—	—	—	—	—	0.51s
Longest Time	—	—	—	—	0.70s	—	—	—	—	—	—	—	0.51s
Median Time	—	—	—	—	0.70s	—	—	—	—	—	—	—	0.51s
PStDev Time	—	—	—	—	0.00s	—	—	—	—	—	—	—	0.00s

Other Changes	2025-07	2025-08	2025-09	2025-10	2025-11	2025-12	2026-01	2026-02	2026-03	2026-04	2026-05	2026-06	2026-07
Notification Time	0.17s	1.09s	2.23s	1.24s	—	1.75s	—	2.02s	—	—	0.38s	—	—
Monthly Threshold	60s	60s	60s	60s	60s	60s	60s	60s	60s	60s	60s	60s	60s
Threshold Percentile	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%
Notification Count	2	2	4	2	0	3	0	2	0	0	1	0	0
Mean Time	0.15s	0.68s	1.00s	0.90s	—	1.24s	—	1.39s	—	—	0.38s	—	—
Shortest Time	0.13s	0.22s	0.18s	0.53s	—	0.58s	—	0.68s	—	—	0.38s	—	—
Longest Time	0.18s	1.14s	2.42s	1.27s	—	1.79s	—	2.09s	—	—	0.38s	—	—
Median Time	0.15s	0.68s	0.70s	0.90s	—	1.36s	—	1.39s	—	—	0.38s	—	—
PStDev Time	0.02s	0.46s	0.90s	0.37s	—	0.50s	—	0.71s	—	—	0.00s	—	—

System Availability

IANA Website

Percentage availability of IANA website for consulting documentations and other posted materials.



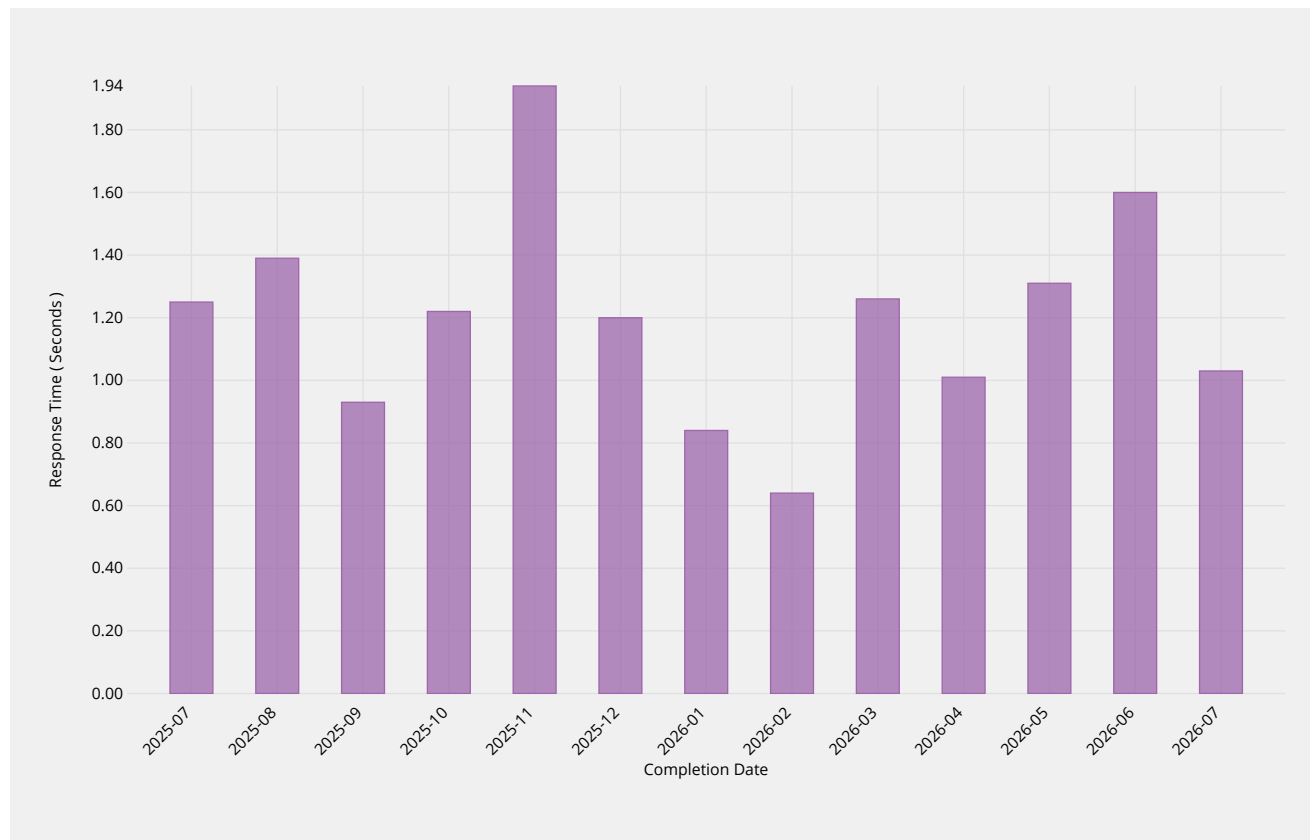
IANA Site Availability	2025-07	2025-08	2025-09	2025-10	2025-11	2025-12	2026-01	2026-02	2026-03	2026-04	2026-05	2026-06	2026-07
Availability	100.00%	99.94%	100.00%	99.98%	100.00%	100.00%	100.00%	99.90%	100.00%	100.00%	99.99%	99.98%	100.00%
Monthly Threshold	99%	99%	99%	99%	99%	99%	99%	99%	99%	99%	99%	99%	99%

Root Zone Management System

Percentage availability of the RZMS to allow customers to perform self-service operations via the web

Credential Recovery

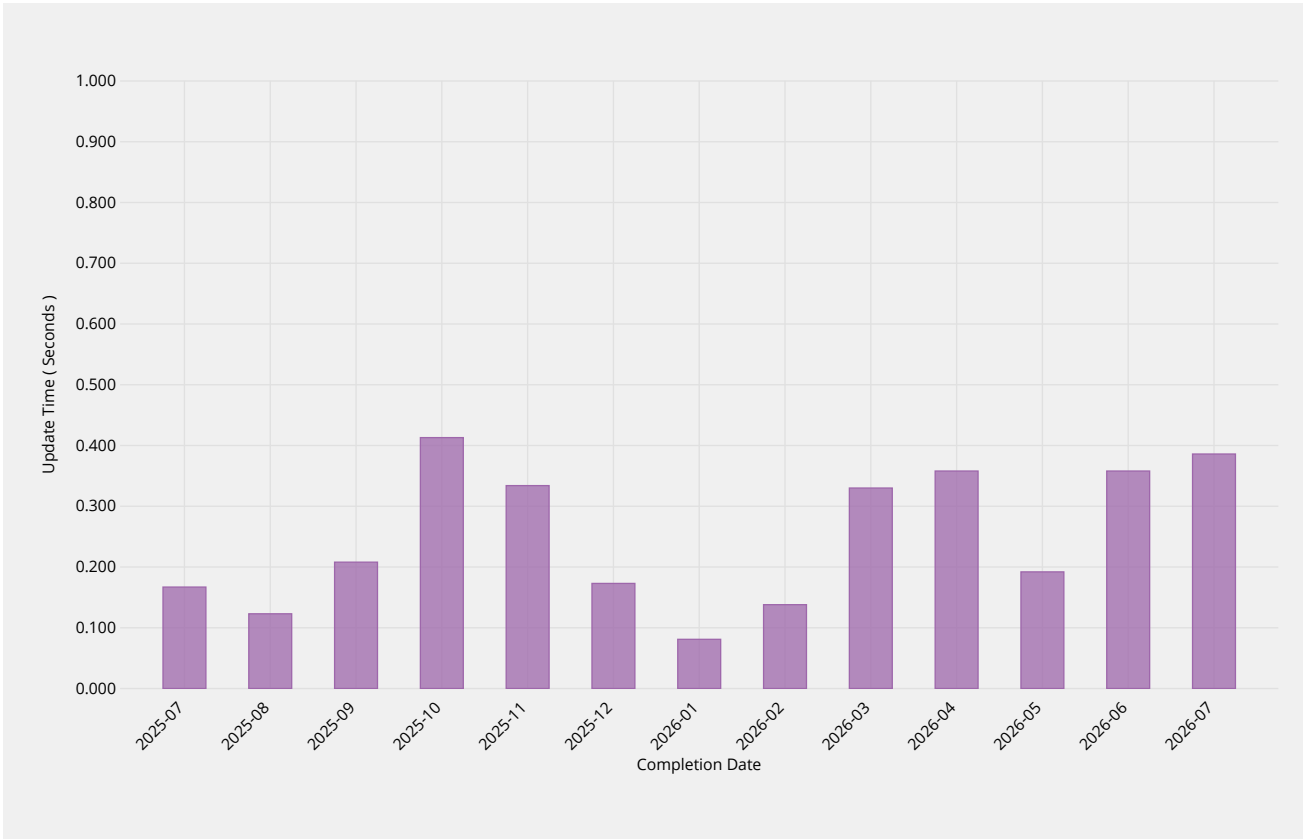
Time to dispatch confirmation email of forgotten password.



Credential Recovery Response	2025-07	2025-08	2025-09	2025-10	2025-11	2025-12	2026-01	2026-02	2026-03	2026-04	2026-05	2026-06	2026-07
Response Time	1.25s	1.39s	0.93s	1.22s	1.94s	1.20s	0.84s	0.64s	1.26s	1.01s	1.31s	1.60s	1.03s
Monthly Threshold	60s	60s	60s	60s	60s	60s	60s	60s	60s	60s	60s	60s	60s
Threshold Percentile	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%
Response Count	11	16	11	4	10	18	4	36	397	32	30	48	33
Mean Time	0.52s	0.43s	0.31s	0.53s	0.76s	0.53s	0.54s	0.31s	0.52s	0.45s	0.70s	0.65s	0.47s
Shortest Time	0.02s	0.02s	0.03s	0.13s	0.10s	0.10s	0.24s	0.10s	0.09s	0.10s	0.16s	0.10s	0.10s
Longest Time	1.75s	1.57s	1.25s	1.35s	2.11s	1.86s	0.87s	1.34s	4.49s	1.22s	2.22s	2.10s	1.69s
Median Time	0.42s	0.26s	0.24s	0.33s	0.59s	0.40s	0.52s	0.23s	0.38s	0.38s	0.67s	0.49s	0.37s
PStDev Time	0.45s	0.43s	0.34s	0.50s	0.70s	0.42s	0.24s	0.25s	0.44s	0.27s	0.44s	0.47s	0.34s

Credential Change

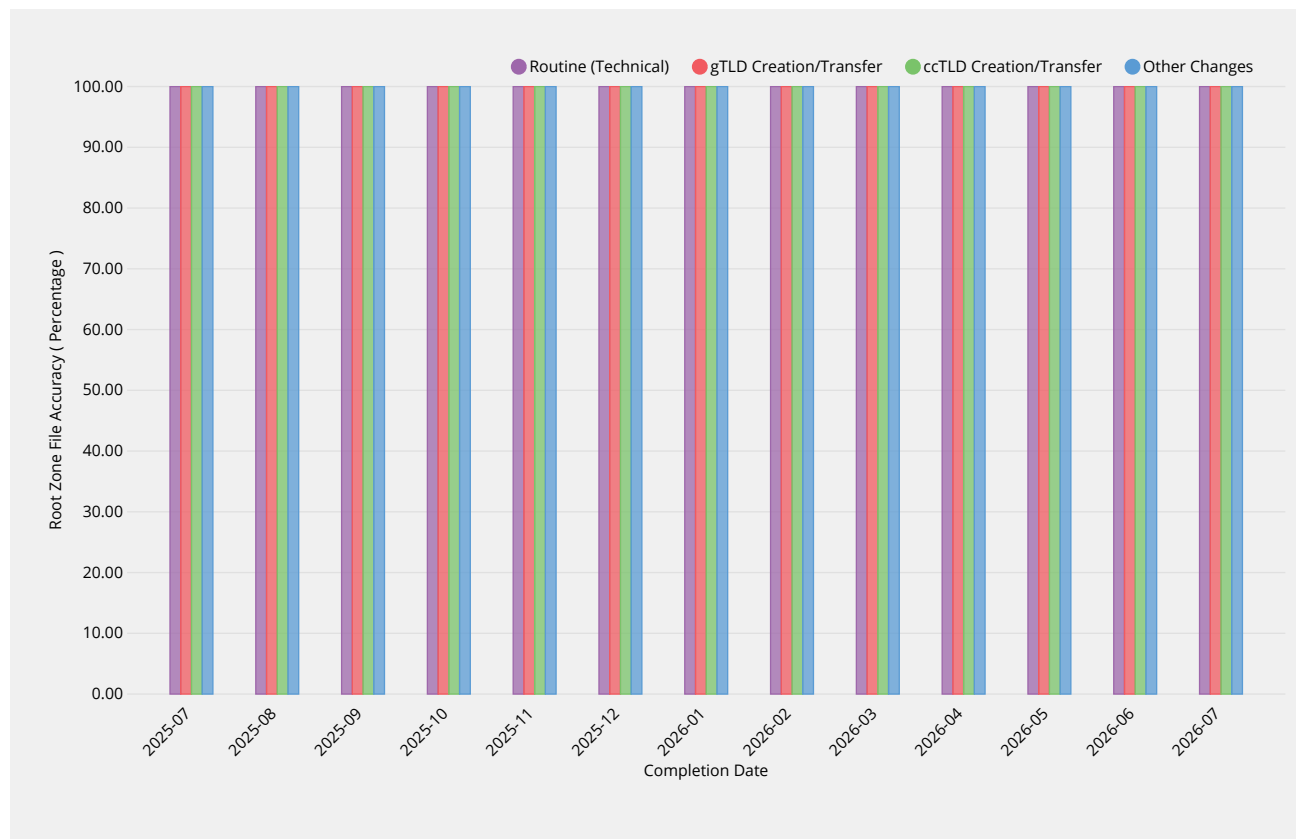
Time to implement new password within the system.



Credential Change	2025-07	2025-08	2025-09	2025-10	2025-11	2025-12	2026-01	2026-02	2026-03	2026-04	2026-05	2026-06	2026-07
Update Time	0.528s	0.243s	0.584s	1.175s	0.605s	0.595s	0.088s	0.514s	1.234s	1.279s	0.772s	1.203s	1.032s
Monthly Threshold	300s	300s	300s	300s	300s	300s	300s	300s	300s	300s	300s	300s	300s
Threshold Percentile	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%
Update Count	10	7	11	4	8	10	3	26	307	27	21	36	20
Mean Time	0.167s	0.123s	0.208s	0.413s	0.334s	0.173s	0.081s	0.138s	0.330s	0.358s	0.192s	0.358s	0.386s
Shortest Time	0.072s	0.069s	0.068s	0.079s	0.071s	0.072s	0.075s	0.068s	0.068s	0.077s	0.068s	0.069s	0.068s
Longest Time	0.829s	0.250s	0.681s	1.360s	0.657s	0.998s	0.089s	0.526s	2.068s	1.581s	0.842s	1.971s	1.570s
Median Time	0.078s	0.074s	0.080s	0.106s	0.393s	0.079s	0.078s	0.073s	0.073s	0.098s	0.081s	0.073s	0.204s
PStDev Time	0.223s	0.074s	0.208s	0.548s	0.216s	0.275s	0.006s	0.144s	0.419s	0.414s	0.228s	0.490s	0.423s

Root Zone File

Root zone file data published in the root zone matches that provided in the change request.



Routine (Technical)	2025-07	2025-08	2025-09	2025-10	2025-11	2025-12	2026-01	2026-02	2026-03	2026-04	2026-05	2026-06	2026-07
Accuracy	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%
Monthly Threshold	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Incident Count	0	0	0	0	0	0	0	0	0	0	0	0	0
Request Count	80	18	20	14	19	103	30	62	34	48	20	35	42

gTLD Creation/Transfer	2025-07	2025-08	2025-09	2025-10	2025-11	2025-12	2026-01	2026-02	2026-03	2026-04	2026-05	2026-06	2026-07
Accuracy	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%
Monthly Threshold	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Incident Count	0	0	0	0	0	0	0	0	0	0	0	0	0
Request Count	0	0	1	4	1	0	1	1	4	2	3	0	2

ccTLD Creation/Transfer	2025-07	2025-08	2025-09	2025-10	2025-11	2025-12	2026-01	2026-02	2026-03	2026-04	2026-05	2026-06	2026-07
Accuracy	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%
Monthly Threshold	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Incident Count	0	0	0	0	0	0	0	0	0	0	0	0	0
Request Count	0	0	0	0	1	0	0	0	0	0	0	0	1

[illegible]

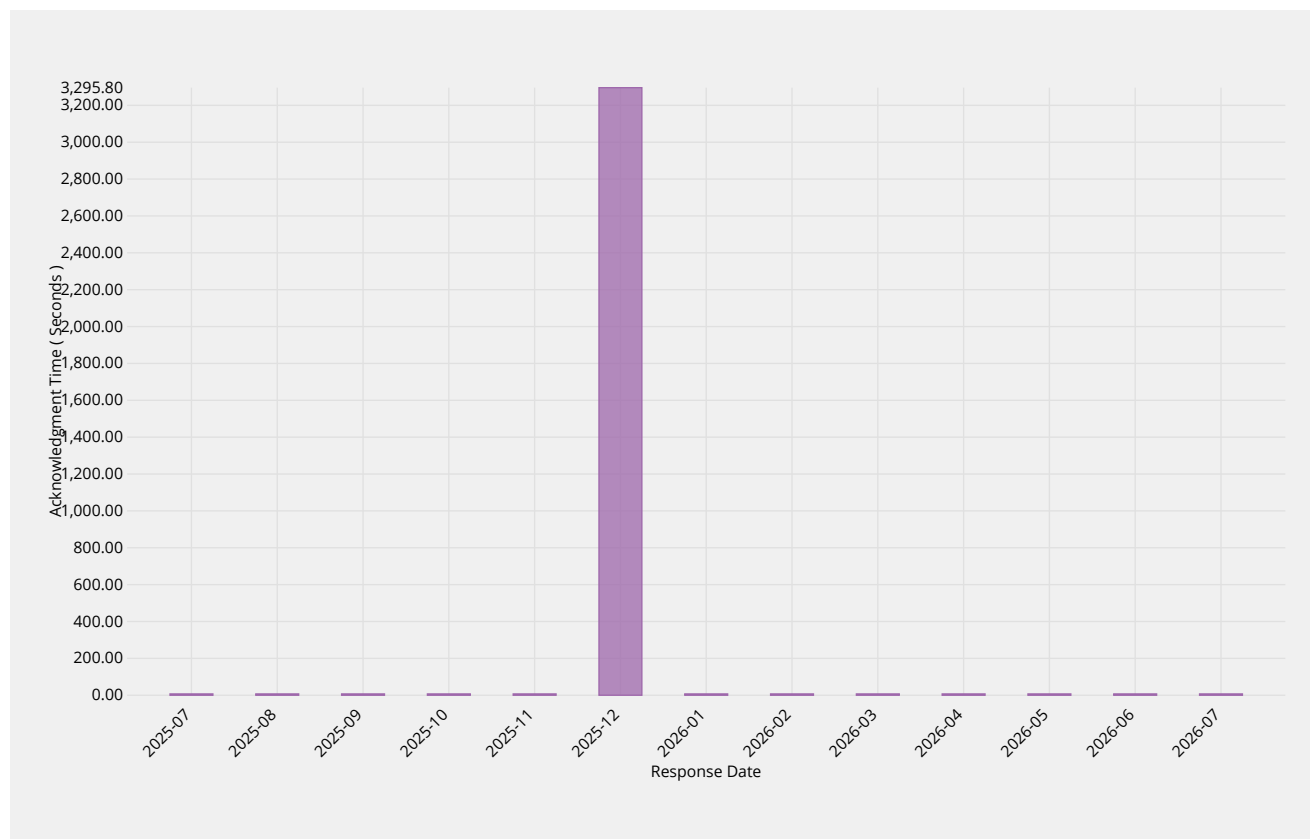
ccTLD Creation/Transfer	2025-07	2025-08	2025-09	2025-10	2025-11	2025-12	2026-01	2026-02	2026-03	2026-04	2026-05	2026-06	2026-07
Incident Count	0	0	0	0	0	0	0	0	0	0	0	0	0
Request Count	0	0	0	0	1	0	0	0	0	0	0	0	1

Other Changes	2025-07	2025-08	2025-09	2025-10	2025-11	2025-12	2026-01	2026-02	2026-03	2026-04	2026-05	2026-06	2026-07
Accuracy	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%
Monthly Threshold	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Incident Count	0	0	0	0	0	0	0	0	0	0	0	0	0
Request Count	2	2	4	2	0	3	0	2	0	0	1	0	0

Enquiry Processing

Time to acknowledge

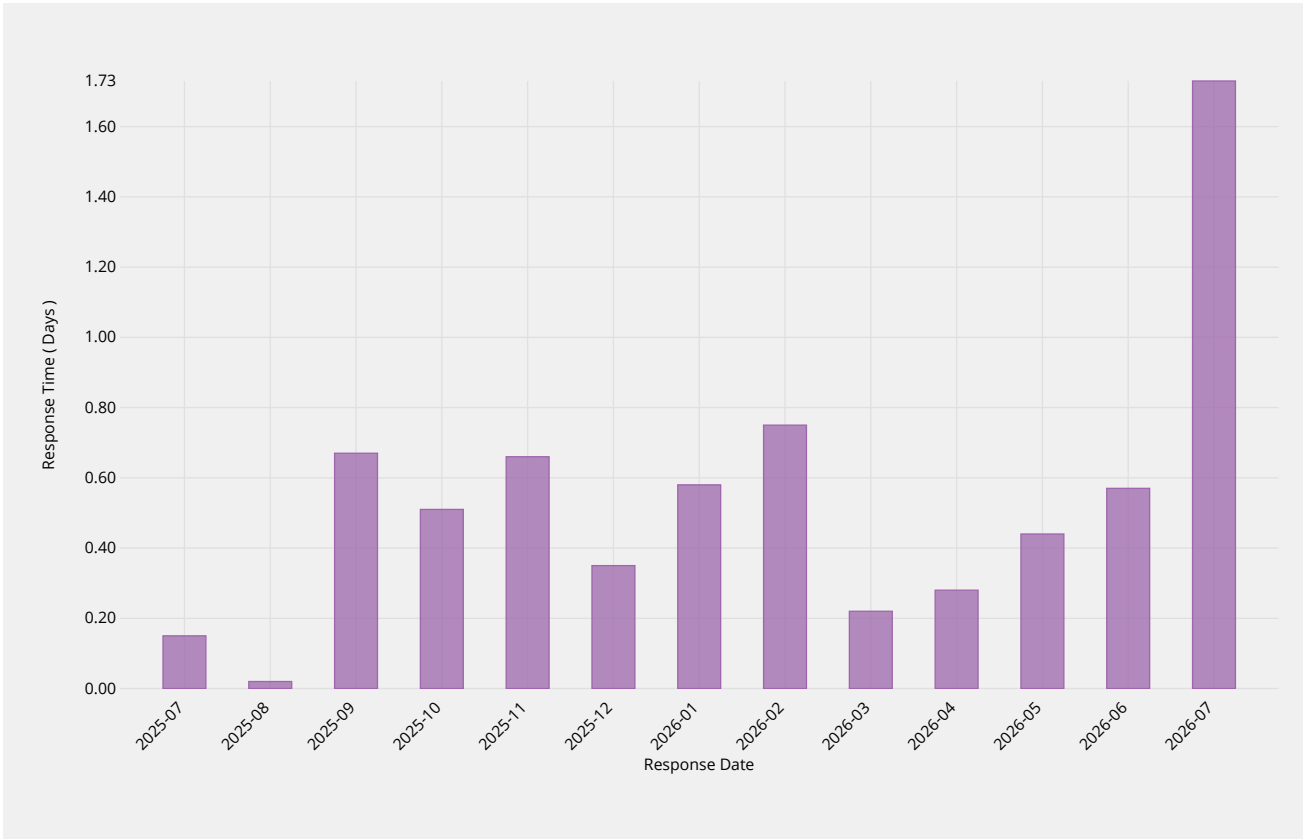
Time taken to send initial acknowledgement of a receipt of a general enquiry pertaining to root zone management but not pertaining to interactions in a change request context.



Manual Enquiries	2025-07	2025-08	2025-09	2025-10	2025-11	2025-12	2026-01	2026-02	2026-03	2026-04	2026-05	2026-06	2026-07
Acknowledgment Time	0.00s	0.00s	0.00s	1.00s	1.30s	13182.60s	0.00s	0.70s	1.00s	0.60s	1.00s	1.00s	0.55s
Monthly Threshold	60s	60s	60s	60s	60s	60s	60s	60s	60s	60s	60s	60s	60s
Acknowledge Percentile	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%
Acknowledgment Count	5	1	1	12	8	5	3	7	66	9	11	15	10
Mean Time	0.00s	0.00s	0.00s	0.17s	0.25s	3295.80s	0.00s	0.14s	0.12s	0.11s	0.18s	0.33s	0.10s
Shortest Time	0.00s	0.00s	0.00s	0.00s	0.00s	0.00s	0.00s	0.00s	0.00s	0.00s	0.00s	0.00s	0.00s
Longest Time	0.00s	0.00s	0.00s	1.00s	2.00s	16478.00s	0.00s	1.00s	1.00s	1.00s	2.00s	1.00s	1.00s
Median Time	0.00s	0.00s	0.00s	0.00s	0.00s	0.00s	0.00s	0.00s	0.00s	0.00s	0.00s	0.00s	0.00s
PStDev Time	0.00s	0.00s	0.00s	0.37s	0.66s	6591.10s	0.00s	0.35s	0.33s	0.31s	0.57s	0.47s	0.30s

Time to initial response

Time taken for staff to respond to enquiry, either in part or in whole.



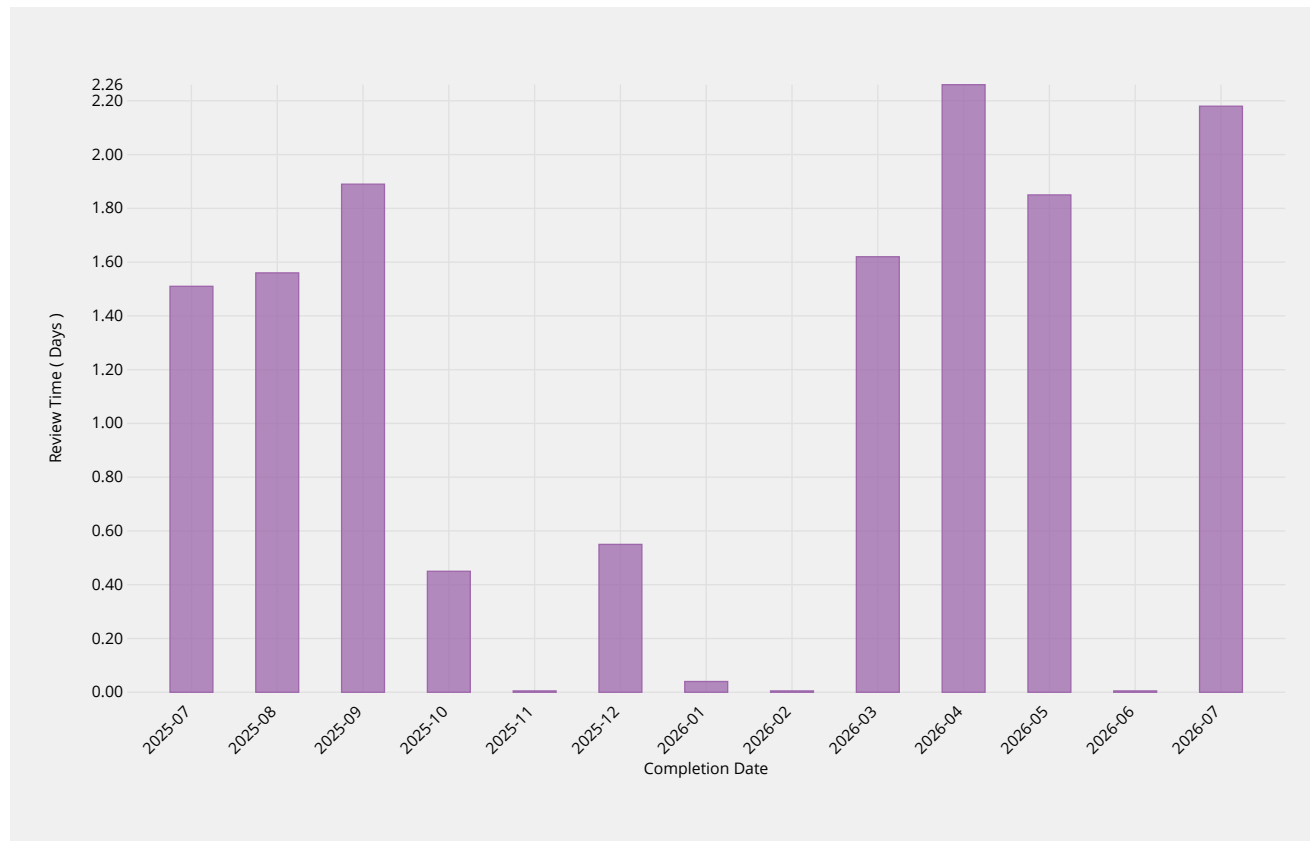
Manual Enquiries	2025-07	2025-08	2025-09	2025-10	2025-11	2025-12	2026-01	2026-02	2026-03	2026-04	2026-05	2026-06	2026-07
Response Time	0.22d	0.02d	0.67d	1.02d	1.50d	0.84d	1.19d	2.16d	0.36d	0.55d	0.69d	1.26d	3.22d
Monthly Threshold	5d	5d	5d	5d	5d	5d	5d	5d	5d	5d	5d	5d	5d
Threshold Percentile	90.0%	90.0%	90.0%	90.0%	90.0%	90.0%	90.0%	90.0%	90.0%	90.0%	90.0%	90.0%	90.0%
Request Count	5	1	1	8	7	5	3	7	63	8	11	14	9
Mean Time	0.15d	0.02d	0.67d	0.51d	0.66d	0.35d	0.58d	0.75d	0.22d	0.28d	0.44d	0.57d	1.73d
Shortest Time	0.11d	0.02d	0.67d	0.11d	0.04d	0.01d	0.11d	0.01d	0.01d	0.03d	0.00d	0.01d	0.13d
Longest Time	0.24d	0.02d	0.67d	1.58d	2.37d	1.06d	1.44d	4.65d	0.78d	0.56d	1.30d	1.37d	13.06d
Median Time	0.12d	0.02d	0.67d	0.35d	0.40d	0.12d	0.19d	0.03d	0.21d	0.26d	0.33d	0.45d	0.24d
PStDev Time	0.05d	0.00d	0.00d	0.46d	0.77d	0.40d	0.61d	1.60d	0.15d	0.24d	0.33d	0.41d	4.01d

Label Generation Rulesets

Review Time

The time it takes for staff to review a submission and either agree that it is well-formed or send it back

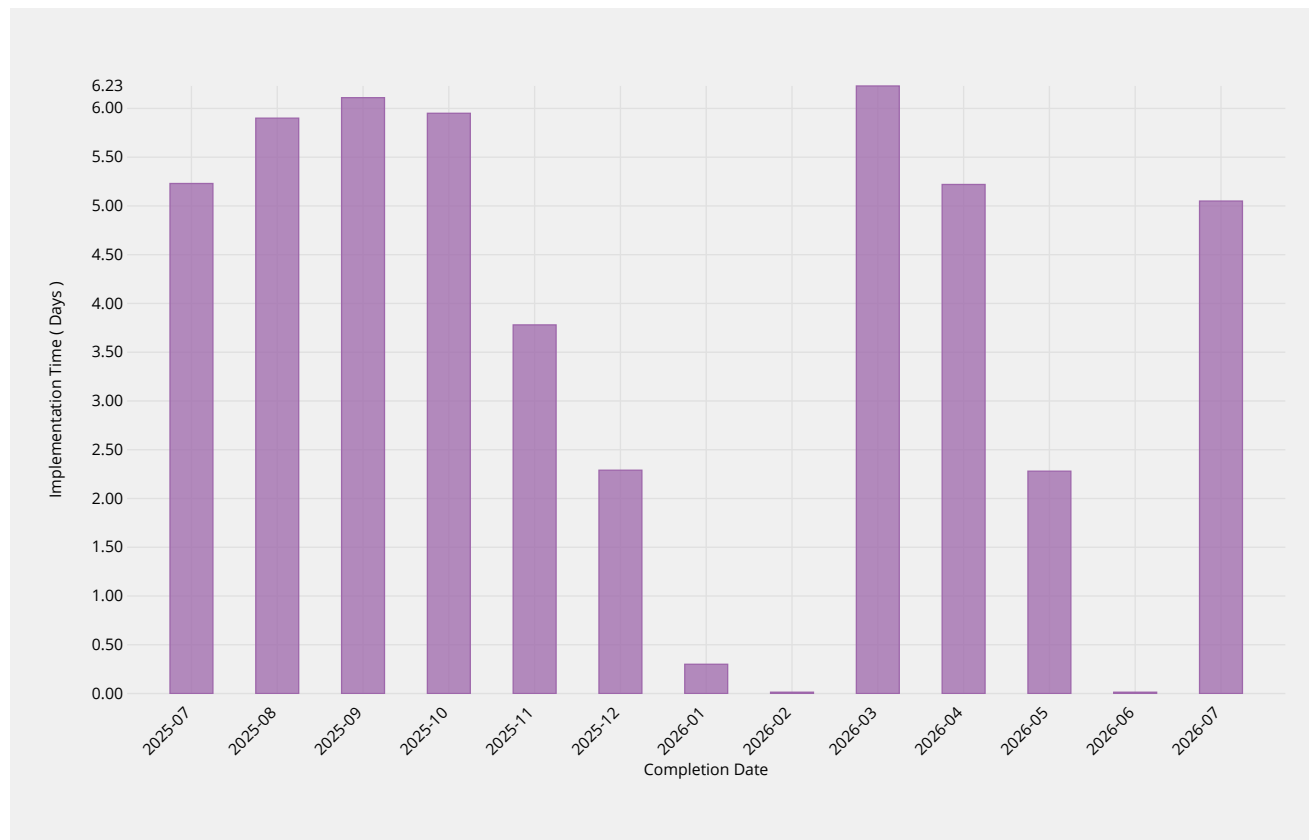
for remediation.



Review Time	2025-07	2025-08	2025-09	2025-10	2025-11	2025-12	2026-01	2026-02	2026-03	2026-04	2026-05	2026-06	2026-07
Review Time	1.51d	1.56d	1.89d	0.45d	0.00d	0.55d	0.04d	—	1.62d	2.26d	1.85d	—	2.18d
Monthly Threshold	5d	5d	5d	5d	5d	5d	5d	5d	5d	5d	5d	5d	5d
Threshold Percentile	90.0%	90.0%	90.0%	90.0%	90.0%	90.0%	90.0%	90.0%	90.0%	90.0%	90.0%	90.0%	90.0%
Review Count	4	18	9	1	1	1	1	0	1	12	2	0	10
Shortest Time	0.91d	0.00d	0.00d	0.45d	0.00d	0.55d	0.04d	—	1.62d	0.45d	1.20d	—	0.46d
Longest Time	1.52d	1.87d	1.99d	0.45d	0.00d	0.55d	0.04d	—	1.62d	2.26d	1.93d	—	2.18d
Median Time	1.27d	1.56d	1.30d	0.45d	0.00d	0.55d	0.04d	—	1.62d	1.50d	1.56d	—	1.30d
PStDev Time	0.27d	0.58d	0.64d	0.00d	0.00d	0.00d	0.00d	—	0.00d	0.64d	0.36d	—	0.65d

Implementation Time

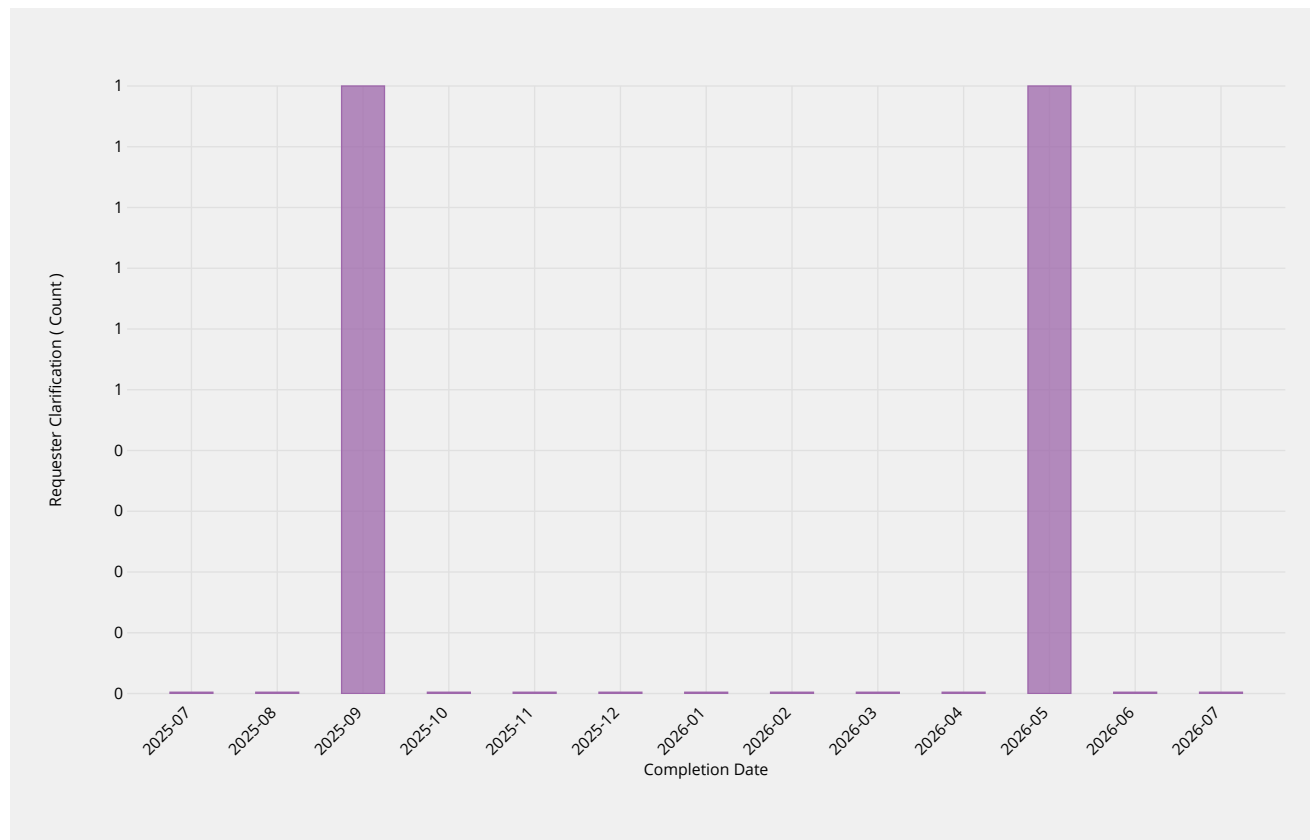
Time it takes for staff to publish a change once it meets all requirements.



Implementation Time	2025-07	2025-08	2025-09	2025-10	2025-11	2025-12	2026-01	2026-02	2026-03	2026-04	2026-05	2026-06	2026-07
Implementation Time	5.23d	5.90d	6.11d	5.95d	3.78d	2.29d	0.30d	—	6.23d	5.22d	2.28d	—	5.05d
Monthly Threshold	7d	7d	7d	7d	7d	7d	7d	7d	7d	7d	7d	7d	7d
Threshold Percentile	90.0%	90.0%	90.0%	90.0%	90.0%	90.0%	90.0%	90.0%	90.0%	90.0%	90.0%	90.0%	90.0%
Request Count	4	18	9	1	1	1	1	0	1	12	2	0	10
Shortest Time	0.33d	1.06d	1.04d	5.95d	3.78d	2.29d	0.30d	—	6.23d	5.20d	2.26d	—	1.53d
Longest Time	5.25d	5.90d	6.28d	5.95d	3.78d	2.29d	0.30d	—	6.23d	6.07d	2.29d	—	6.10d
Median Time	5.18d	5.90d	5.03d	5.95d	3.78d	2.29d	0.30d	—	6.23d	5.21d	2.27d	—	3.78d
PStDev Time	2.11d	1.83d	1.65d	0.00d	0.00d	0.00d	0.00d	—	0.00d	0.24d	0.01d	—	1.44d

Requester Clarification

The number of times a clarification or remediation was required from the requester.

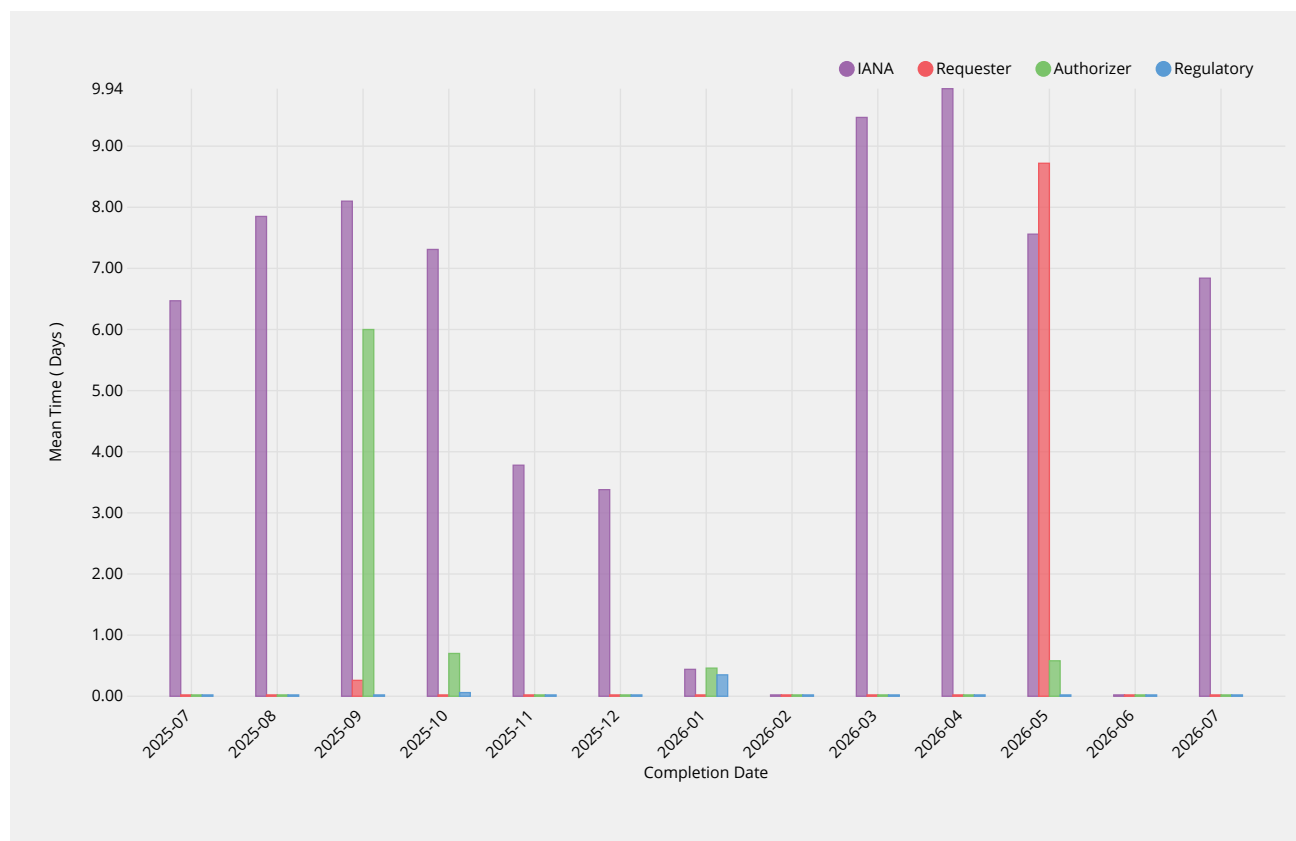


Requester Clarification	2025-07	2025-08	2025-09	2025-10	2025-11	2025-12	2026-01	2026-02	2026-03	2026-04	2026-05	2026-06	2026-07
Count	0	0	1	0	0	0	0	—	0	0	1	—	0
Request Count	4	18	9	1	1	1	1	0	1	12	2	0	10
Shortest Clarification	0	0	0	0	0	0	0	—	0	0	0	—	0
Longest Clarification	0	0	1	0	0	0	0	—	0	0	1	—	0

Time per Actor

Average time taken for staff processing, requester clarification, administrative contact authorization and

regulatory checks.



IANA	2025-07	2025-08	2025-09	2025-10	2025-11	2025-12	2026-01	2026-02	2026-03	2026-04	2026-05	2026-06	2026-07
Mean Time	6.47d	7.85d	8.10d	7.31d	3.78d	3.38d	0.44d	—	9.47d	9.94d	7.56d	—	6.84d
Review Count	4	18	9	1	1	1	1	0	1	12	2	0	10
Shortest Time	2.16d	1.11d	4.88d	7.31d	3.78d	3.38d	0.44d	—	9.47d	6.54d	7.09d	—	4.13d
Longest Time	8.20d	12.14d	13.37d	7.31d	3.78d	3.38d	0.44d	—	9.47d	13.66d	8.04d	—	11.49d
Median Time	7.76d	9.02d	7.32d	7.31d	3.78d	3.38d	0.44d	—	9.47d	10.79d	7.56d	—	5.79d
PStDev Time	2.52d	3.21d	2.68d	0.00d	0.00d	0.00d	0.00d	—	0.00d	2.46d	0.47d	—	2.90d

Requester	2025-07	2025-08	2025-09	2025-10	2025-11	2025-12	2026-01	2026-02	2026-03	2026-04	2026-05	2026-06	2026-07
Mean Time	—	—	0.26d	—	—	—	—	—	—	—	8.72d	—	—
Review Count	0	0	1	0	0	0	0	0	0	0	1	0	0
Shortest Time	—	—	0.26d	—	—	—	—	—	—	—	8.72d	—	—
Longest Time	—	—	0.26d	—	—	—	—	—	—	—	8.72d	—	—
Median Time	—	—	0.26d	—	—	—	—	—	—	—	8.72d	—	—
PStDev Time	—	—	0.00d	—	—	—	—	—	—	—	0.00d	—	—

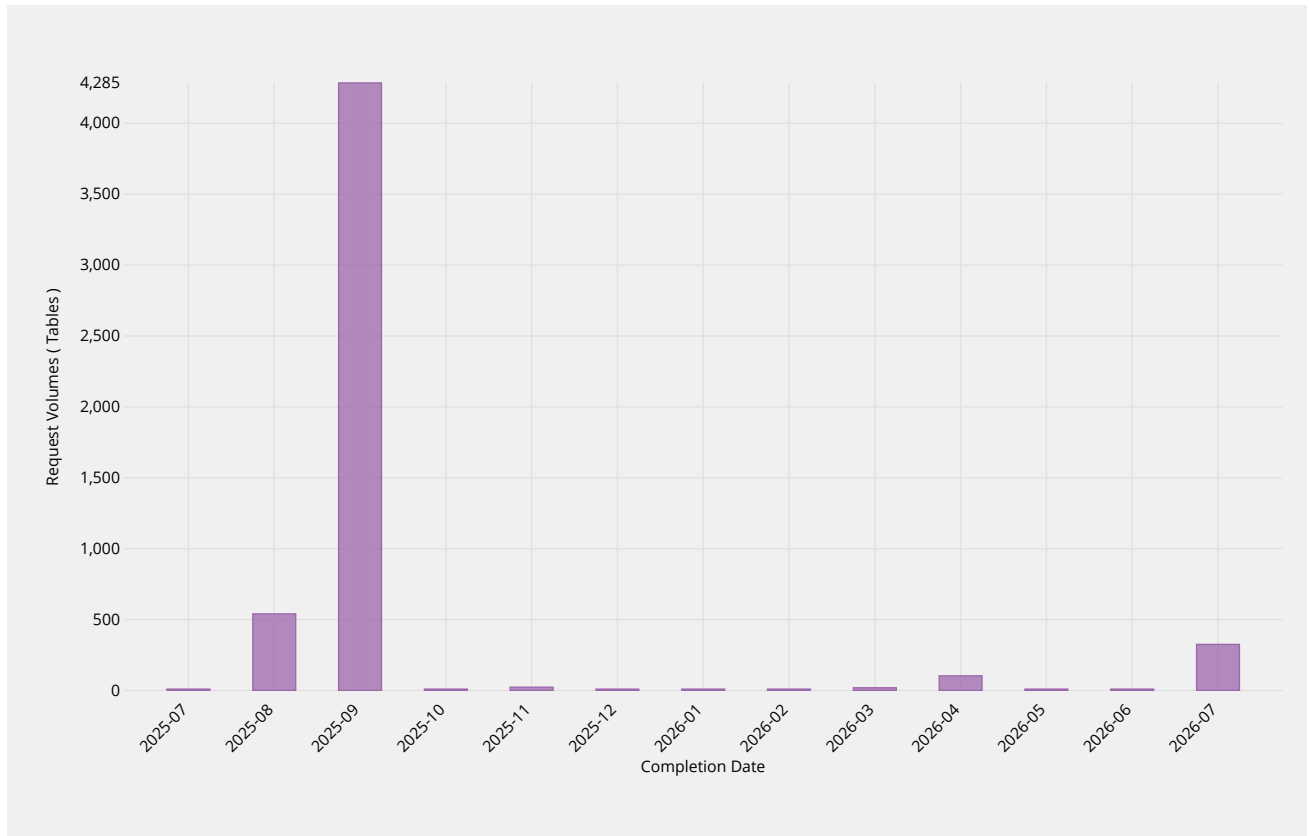
Authorizer	2025-07	2025-08	2025-09	2025-10	2025-11	2025-12	2026-01	2026-02	2026-03	2026-04	2026-05	2026-06	2026-07
Mean Time	—	—	6.00d	0.70d	—	—	0.46d	—	—	—	0.58d	—	—
Review Count	0	0	1	1	0	0	1	0	0	0	1	0	0
Shortest Time	—	—	6.00d	0.70d	—	—	0.46d	—	—	—	0.58d	—	—
Longest Time	—	—	6.00d	0.70d	—	—	0.46d	—	—	—	0.58d	—	—
Median Time	—	—	6.00d	0.70d	—	—	0.46d	—	—	—	0.58d	—	—
PStDev Time	—	—	0.00d	0.00d	—	—	0.00d	—	—	—	0.00d	—	—

Regulatory	2025-07	2025-08	2025-09	2025-10	2025-11	2025-12	2026-01	2026-02	2026-03	2026-04	2026-05	2026-06	2026-07
Mean Time	—	—	0.01d	0.06d	—	—	0.35d	—	—	—	0.01d	—	—
Review Count	0	0	1	1	0	0	1	0	0	0	1	0	0
Shortest Time	—	—	0.01d	0.06d	—	—	0.35d	—	—	—	0.01d	—	—

Regulatory	2025-07	2025-08	2025-09	2025-10	2025-11	2025-12	2026-01	2026-02	2026-03	2026-04	2026-05	2026-06	2026-07
Longest Time	—	—	0.01d	0.06d	—	—	0.35d	—	—	—	0.01d	—	—
Median Time	—	—	0.01d	0.06d	—	—	0.35d	—	—	—	0.01d	—	—
PStDev Time	—	—	0.00d	0.00d	—	—	0.00d	—	—	—	0.00d	—	—

Request Volumes

Total number of LGRs added or modified.



Request Volumes	2025-07	2025-08	2025-09	2025-10	2025-11	2025-12	2026-01	2026-02	2026-03	2026-04	2026-05	2026-06	2026-07
Total LGRs Processed	5	540	4285	1	23	1	1	—	19	103	3	—	325
Request Count	4	18	9	1	1	1	1	0	1	12	2	0	10
Average LGRs per Request	1	30	476	1	23	1	1	—	19	9	2	—	32
Smallest per Request	1	1	2	1	23	1	1	—	19	1	1	—	1
Largest per Request	2	206	4141	1	23	1	1	—	19	11	2	—	196

Definitions

Service Definitions

While there are many different ways change requests can be categorized, the key areas of distinction between different processing types for the purposes of metrics are as follows:

- **Category I (Routine updates impacting Root Zone File)** — Routine change requests that alter the technical data published in the DNS root zone (e.g. changes to NS records, DS records and glue records) . For these changes the process requires IANA, both pre- and post-transition, to engage third parties to implement, publish and distribute changes in the root zone file.
- **Category II (Routine updates not impacting Root Zone File)** — Routine change requests that do not alter the DNS root zone file (e.g. contact data and metadata). These changes do not engage third parties as part of implementation, and therefore will have a materially different processing timeframe.
- **Category III (Creating or Transferring a gTLD)** — Requests to create (“delegate”) or transfer (“redelegate” or “assign”) a generic top-level domain. These changes require additional processing by IANA to ensure policy and contractual requirements are met associated with a change of control for the TLD. While the key processing is performed elsewhere within ICANN, the IANA processing is significant and therefore distinguishes this type of request from a routine change request.
- **Category IV (Creating or Transferring a ccTLD)** — Requests to create or transfer a country-code top-level domain. These changes require additional processing by IANA to ensure policy requirements are met. This processing is performed by IANA staff, and includes performing additional analysis on the change request, producing a report, and having that report reviewed externally (including verification that all existing registration data has been successfully transferred from the old to new Registry operator). This processing is significant, and is normally substantially longer than a routine change request, and therefore should be distinguished.
- **Category V (Other change requests)** — Other non-routine change requests. IANA is required to process change requests that may have special handling requirements, or require additional documentary evidence or additional clarifications from the customer or third parties, that do not afford them the ability to automate. These scenarios include, but are not necessarily limited to:
 - i. Customers that require requests to be handled outside the online self-service platform, such as those lodging change requests through the exchange of postal mail;
 - ii. Customers that have placed special handling instructions on file with IANA, or have otherwise asked for special handling for a request that deviates from the normal process, that must be executed manually by IANA staff;
 - iii. Unique legal or regulatory encumbrances that must be satisfied that require additional processing;
 - iv. Removing a TLD from service (e.g. retirement or revocation);
 - v. Changes that relate to the operation of the root zone itself, including changing the Root Key Signing Key, altering the set of authoritative name servers for the root zone (e.g. the “root servers”), and changes to the “root hints” file.

Field Definitions

The fields in the preceding tables are as follows:

- **Process.** The business process that IANA is requested to perform.
- **Metric.** The individual metric that will be measured as part of the completion of the business process.
- **Target.** The specified target for each individual change request.
- **Type.** Whether the target specified is a minimum target (compliance must not be less than the target) or a maximum target (compliance must not be more than the target).
- **Breach.** The percentage limit of change requests within the specified period that fail to meet the metric, which if reached is deemed a breach in the SLE.
- **Period.** The period over which SLE compliance is measured.